




C I T Y O F
RENO
Memorandum

DATE: April 14, 2026
TO: Mayor and Council
THROUGH: Jackie Bryant, City Manager 
FROM: Ashley D. Turney, Assistant City Manager
DEPT: City Manager's Office
SUBJECT: Parking Program Updates – February 2026

Revenue Updates:

On June 20, 2025, the City of Reno reinstated access to the Nevada Department of Motor Vehicle's registered owner data after nearly 10 months, enabling staff to obtain addresses for unpaid parking citations.

Parking Revenue and tickets paid to date are as follows:

- June 20, 2025-December 31, 2025: 15,655 parking tickets paid totaling \$530,534.89 in fines and fees.
- January 1-January 31, 2026: 1,295 parking tickets paid totaling \$48,746.21 in fines and fees.
- February 1-February 28, 2026: 1,206 parking tickets paid totaling \$54,058.75 in fines and fees.
- **The total amount collected since reinstating access to the registered owner data on June 20, 2025 is: \$633,339.85.**

Staff will continue to monitor revenue collections on a weekly basis, and unpaid citations may be sent to collections if payments are not remanded.

Adjudication:

RMC 6.30.080 requires respondents to either pay the civil fine or request a hearing, where they must prove any defense. The Hearing Officer may dismiss the citation, reduce the fine, or set a payment plan. Decisions may be appealed to Reno Municipal Court within ten days.

- January 1-January 31, 2026:
 - o Total Original Violation Balance: \$8914.00
 - o Total Violation Balance after Adjudication: \$3545.00
 - o Number of Adjudications: 89
- February 1-28, 2026:
 - o Total Original Violation Balance: \$11,441.00
 - o Total Violation Balance after Adjudication: \$5,813.00
 - o Number of Adjudications: 119

Software Updates:

The vendor is currently working on obtaining a quote to send mail notifications for unpaid parking citations to registered vehicle owners in California. Once the quote is received, staff will review the costs and next steps for implementing the mailing process for collection.

There is no update at this time regarding Nevada DMV holds. The City's vendor (AIMS) is still awaiting action from the Nevada Department of Public Safety at the state level to complete the setup request.

Staff continues to work with AIMS to develop new reports with additional metrics. Once the expanded reports are available, they will be incorporated into future memos.

IPS Meter Status:

IPS (the City's current single space meter vendor) has been providing technician support to assist with replacing solar panels and batteries for the single-space meters. Technician support began the week of January 5, 2026, and remains ongoing. Inclement weather impacted technician travel and field work. Staff now anticipates that all battery-critical meter issues will be resolved by the end of March.