



C I T Y O F
RENO
Memorandum

DATE: March 5, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Cynthia Esparza, Director
Kaytlin Canner, Clean and Safe Manager

DEPT: Community Engagement and Services

SUBJECT: January 2026 Clean and Safe Team Homeless Actions and Outcomes

The City of Reno continues to address homeless-related concerns and provide outreach to the unsheltered community within city limits through the Clean and Safe Team. This interdepartmental team plays a critical role in addressing the multifaceted challenges and community impacts associated with homelessness, while coordinating multiple concurrent efforts and programs to ensure a comprehensive, citywide response.

Clean and Safe Team - Departments

- Licensing and Code Enforcement
- Community Engagement and Services – Clean and Safe, Reno Direct
- City Manager’s Office - Security
- Housing and Neighborhood Development
- Maintenance and Operations
- Parks and Recreation
- Reno Police – Community Action and Outreach (CAO), Mobile Engagement Team (MET), Parking Enforcement

The following is an overview of January 2026 data, actions, outcomes, and updates from the team:

January 2026 Key Highlights

- 12 Community Engagement and Outreach Efforts
- 25 Outreach Interactions
- 6 Individuals into Transitional Housing
- 151 Citations
- 73 Arrests

- 2 Large Encampment Clean-Ups
- 17 Smaller Encampment Clean-Ups
- 161 Yards of Trash Collected
- 51 Occupied Vehicles Posted
- 10 Occupied Vehicles Towed
- 3 Park Exclusions
- 37 Code Enforcement Cases
- 96 Allied Security Site Visit

January Updates

- **2026 Point-in-Time (PIT) Count:** Clean and Safe, Reno Police Department, and Park and River Rangers participated in the 2026 PIT Count on January 29. Most staff worked 4:00–9:00am in high-concentration inner-city zones. The Clean and Safe Outreach Coordinator joined the Tier 3 team, focusing on larger outer-city areas, including Reno outskirts and Sun Valley.
- **Reno Housing Authority Motel Assistance Program:** In January, Clean and Safe Outreach facilitated 6 individuals into the Motel Assistance program. Clients are currently awaiting longer term housing.
- **Camera Mobile Trailers:** Clean and Safe’s Mobile Camera Trailer Pilot Program is ongoing. The mobile trailers continue to keep previously chronic areas clear and provide an extra tool for staff to monitor. The trailers are currently installed at Spokane Street, along the railroad and Galletti Way, along the railroad.
- **Railroad Memorandum of Understanding (MOU):** In December 2025, the City of Reno and Karma Box Project established a Memorandum of Understanding (MOU) to actively monitor and complete proactive maintenance services along the railroad corridor from Record Street to Sutro Street. Over the last couple of months, this MOU has been effective in maintaining the area and ensuring it remains clear and clean.
- **Waste Management Donation:** On January 14, Council approved a \$53,141 donation from Waste Management to support Clean and Safe maintenance efforts citywide.
- **Karma Box Project Work Crew:** The Karma Box Project Work Crew program relaunched, helping address debris and maintain public spaces citywide. Deployment is coordinated by the Clean and Safe.
- **City of Reno and Nevada Department of Transportation Interlocal Agreement:** On January 28, Council approved an interlocal agreement between the City of Reno and NDOT for maintenance and outreach efforts on NDOT rights-of-way in Reno city limits.

Community Engagement and Partnerships

Multiple departments partake in standing or topic specific meetings with regional partners to help address homelessness, identify support, and advance collaborative, solution-oriented initiatives. January highlights are as follows:

January Meeting	Department	Purpose and Outcomes
January 6: Northern Nevada CoC Leadership Council	Community Engagement and Services, Housing Neighborhood Development	Support the CoC’s mission of ending homelessness in the region.

January 7: Moana, Kietzke, Gentry Business Center Meeting	Community Engagement and Services, Reno Police Department	Topics discussed at this meeting included Reno Direct service requests, DEEDS operation, Loitering Program, and the Fusus Program.
January 7: Washoe County Outreach Case Conferencing	Community Engagement and Services, Housing and Neighborhood Development	Two Clean and Safe outreach Safe Camp referrals approved. Unfortunately, move-in did not occur as clients were unable to be located within the move-in time frame.
January 13: Downtown Reno Partnership Security and Safety Collaboration	Code Enforcement, Community Engagement and Services, Reno Police Department	Clean and Safe, Reno Police, and Code Enforcement meet with residents, casino staff, and other jurisdictions to discuss issues, upcoming events, and ongoing activities in the downtown corridor.
January 16: City of Reno and Cares Campus Collaboration	Community Engagement and Services, Housing and Neighborhood Development	Review shelter clients' housing plans for those with income and streamline efforts to transition them into permanent housing. Meetings launched in the Fall 2025.
January 21: Washoe County Outreach Case Conferencing	Community Engagement and Services, Housing and Neighborhood Development	Two individuals were referred to Safe Camp and were approved by the outreach teams. One individual moved in on January 22, and the other moved in on January 28.
January 22: School of Public Health Street Health Collaborative Meeting	Community Engagement and Services	A monthly meeting with street outreach workers and community providers who convene to discuss homeless-related concerns, review programs, and share community resources.
January 30: Outreach Connect - City of Reno, Cares Campus, and Downtown Reno Partnership	Community Engagement and Services	Clean and Safe, Cares Campus, and Downtown Reno Partnership staff met to discuss homeless-related efforts across all agencies. Each agency provided an overview of its operations and processes, and the group discussed how to better collaborate to address share concerns.

Reno Direct Community Service Request Overview

January 2026

Service Request Type	Assigned Team	# of Requests	Percentage
Homeless Concerns	Clean and Safe	85	26.15%
Trespassing on Private Property	Code Enforcement	51	15.69%
Camping in City Parks	Parks Rangers	8	2.46%
Camping on Truckee River	River Rangers	15	4.62%
Occupied Vehicle Nuisance	Reno Police, Clean and Safe	166	51.08%
Total		325	100%

Month-over-Month Comparison

Service Request Type	December	January	Percentage Change
Homeless Concerns	79	85	8% Increase
Trespassing on Private Property	46	51	11% Increase
Camping in City Parks	8	8	No Change
Camping on Truckee River	8	15	88% Increase
Occupied Vehicle Nuisance	129	166	29% Increase
Total	270	325	20% Increase

Outreach and Interactions Clean and Safe

Interactions	Housing Arrangements	Shelter Arrangements	Identification Replacements	Family Reunification	Resources Accessed
25	6	3	0	2	10

Outreach Interactions

Location	Individual Interactions	Service Acceptance	Outcomes
Washoe County Regional Animal Services	1	1	Transported client's dog to Washoe County Regional Animal Services for surrender.
Highland Avenue and Evans Avenue	3	0	Individuals declined services.
Railroad, from Record Street to Park Street	2	0	Individuals declined services.
Reno Housing Authority	1	1	Collected check from Reno Housing Authority to pay for motel stay at Siegel Suites, through the Motel Assistance Program.
6 th Street and Elko Avenue	1	1	Assisted client with completing an application for Vitality and Women's Crossroads.
Railroad, from Record Street to Park Street	2	0	Individuals declined services.
4 th Street and Evans Avenue	1	0	Returned personal property to individual.

Greg Street Bridge	1	1	<p>Completed a CHAT (Collaborative Housing Assessment Tool) assessment. Met with an individual to discuss Safe Camp enrollment. The plan is to put him up for voting at next Safe Camp meeting on January 21.</p> <p>The client successfully moved into Safe Camp on January 28.</p>
Phone Call	1	0	Spoke with a former client regarding their partner, who is currently unhoused in Reno and in need of support. The client is seeking assistance to help reunify their partner with them in Redding, California for a treatment program. The plan to locate the partner and discuss treatment options or reunification.
Gardner Street	1	0	Individual declined services.
Phone Call	1	1	Extended the client's motel stay and scheduled an appointment with Volunteers of America staff for the Rapid Rehousing Program.
4 th Street and Stoker Avenue	1	0	Arrived on site for scheduled UP clean up. Individual declined services.
Highland Avenue and Evans Avenue	1	0	Arrived on site for scheduled clean-up. Individual declined services.
West 4 th Street and Del Curto Drive	1	0	Arrived on-site for scheduled clean-up. Individual declined services.
Phone Call	1	1	Client was referred to Clean and Safe for the Motel Assistance Program. Client seeking temporary shelter as they were awaiting a unit at the Lucky Motel through Veterans Affairs (VA) with a HUD-VASH voucher. Coordinated a one-week placement at the Econo Lodge.
City Hall	1	0	Client came to City Hall to ask about their status on the Permanent Supportive Housing waitlist. There were no updates available at this time. Discussed other options such as the shelters, treatment, or behavioral health, but the client was not interested.

City Hall	1	1	Met with client to fill out Safe Camp paperwork. The client had recently been discharged from the hospital and was not feeling well. Clean and Safe advocated for same day placement. The client was accepted into Safe Camp on January 22.
Ramada Inn - Diamond's	2	2	Helped a couple move their belongings and emotional support animals to the Siegel Suites Nevada through the Motel Assistance Program. Couple currently awaiting unit at the Cheryl Apartments.
Siegel Suites - Victorian	1	0	This client was experiencing unsheltered homelessness in Reno and was referred by the City's HAND team to Clean and Safe for the Motel Assistance Program, while they were awaiting a move-in date at Silverada Manor. The client is blind and previously completed a training program in Sparks to learn essential skills, such as navigation, and prefers to stay in Sparks as they are familiar with the surrounding area. Arrived on site with the Sparks HOPE Team to meet with the client to discuss housing plan. The client is currently on the RHA waitlist and is waiting for their move-in date at Silverada Manor.
6 th Street and Elko Avenue	1	1	Client received two bus passes to attend appointments for intake assessments for the Crossroads program.
CARES Campus	1	0	Met with client to take a photo of their ID and send it to the Washoe County Permanent Supportive Housing team, because staff were not on site to do it.
Total	25	10	

Enforcement and Compliance

Reno Police Department

Reno Police Department's Community Action and Outreach (CAO) and Mobile Engagement Team (MET) outcomes:

- Unsheltered Contacts: 99
- Posted Occupied Vehicles: 51
- Vehicles Towed: 10
- Citations: 135
- Felony Arrests: 29
- Misdemeanor Arrests: 44

Park and River Rangers

In January, the Park and River Rangers conducted 739 site-visits. The Park and River Rangers made 118 interactions with unsheltered individuals, which included issuing warnings, citations, or providing service referrals.

Park and River Rangers enforcement efforts in City Parks and along the Truckee River:

- Citations issued: 16
 - 14 citations issued for sitting, lying, sleeping, or camping on a public place
- Park exclusions issued: 3
 - 2 Idlewild Park
 - 1 Brodhead Park

Code Enforcement

Code Enforcement cases related to homeless related concerns on private property:

- Code Enforcement Cases: 37
- Courtesy Letters: 19
- Warning of Violation: 11
- First Administrative Citation: 2
- Second Administrative Citation: 0
- Third Administrative Citation: 2

Allied Universal Security

There are two Allied Universal Security officers dedicated to Clean and Safe, patrolling chronic hotspots, monitoring recent cleanup efforts, and issue written notices to encampments in public spaces. Notices support expediting enforcement efforts.

Location	Site Visits	Individual Interactions	Notices Issued
9th Street to Valley Road, footpath	8	6	2
Gentry Way and Kietzke Lane	10	3	0
Oddie Blvd and Silverada Blvd	8	10	4
Sage Street and Railroad	7	6	2
Highland Avenue and Evans Avenue	9	8	6
Sierra Center Parkway bridge	7	0	0
Neil Road and Delucchi Lane bridge	7	0	2
West Fourth Street and Stoker Avenue	6	9	0
Wells Underpass from 4 th Street to 5 th Street	3	0	0
Stewart Park	1	0	0
Wrondel Way and Hubbard Way	2	0	0
Wrondel Way and Linden Street	1	0	0
Galletti Way and Railroad	1	0	0
Fantastic Drive and Cannan Street	2	0	0
Paradise Drive	1	0	0
Aitken Street and 2 nd Street alleyway	1	0	0
9 th Street and Quincy Street	1	0	0
4 th Street, 5 th Street, and Ferrari Street	10	0	0
Third Street and Vine Street	2	0	0
Pueblo Street and Wells Avenue	1	0	0

La Rue Avenue and Virginia Street	1	2	1
Orr Ditch, along West 4th Street	1	2	0
McCarran Avenue and 7 th Street culvert	6	0	0
Total	96	46	17

Maintenance and Restoration

In January, field coordination included 39 activities, including cleanup efforts (20), issuing notices (1), site assessments (16), and storing personal property (2).

Team	Cleanups	Notices Issued	Yards of Trash
Clean and Safe	20	1	22
Park and River Rangers	N/A	N/A	79
Qual-Econ (Service Provider)	2	N/A	60
Total	22	1	161

Location	Dates Visited	Visits
2500 Tampa Way	1/9	1
300 Holcomb Street	1/2	1
580 East Moana Lane	1/9	1
95 Gentry Way	1/7	1
9 th Street to Wells Avenue, footpath	1/6	1
Kings Row and McCarran Blvd	1/9	1
Old Virginia Road	1/20	1
Sutro Street and Wells Avenue	1/20	1
Wells Avenue and I80 Off-ramp	1/20	1
Yori Avenue and Gentry Way	1/7	1
4 th Street and Ferrari Street	1/20	1
4 th Street and Stoker Avenue	1/5, 1/6, 1/15	3
Gentry Way and Kietzke Lane	1/9	1
Highland Avenue and Evans Avenue	1/2, 1/5, 1/6, 1/13, 1/15	5
Neil Road and Delucchi Lane bridge	1/9	1
Northtowne Lane	1/5	1
Oddie Blvd and Silverada Blvd	1/5	1
Along the Railroad from Record Street to Wells Avenue	1/13	1
Sage Street and Railroad	1/2, 1/5, 1/7, 1/13	4
West Fourth Street and McCarran Blvd	1/7	1
Total		29

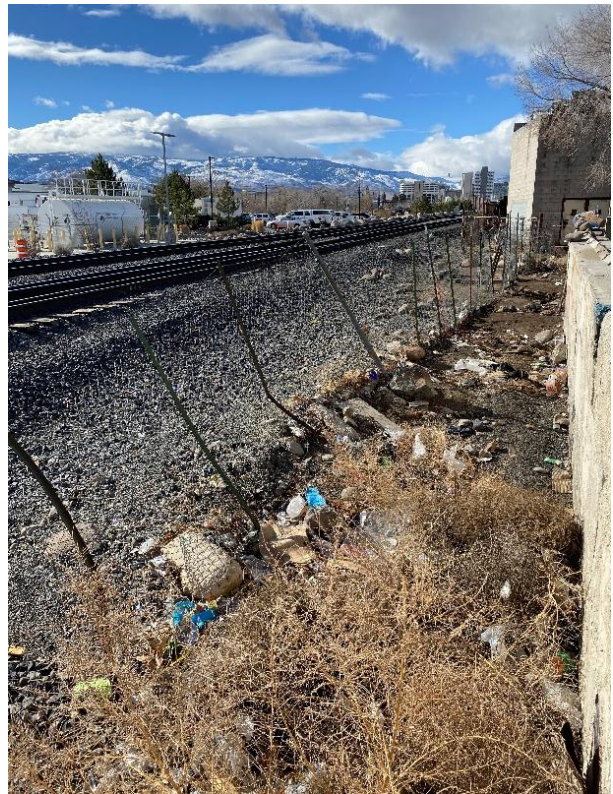
Large Clean-Up Operations

Large clean-up operations include 3 or more established encampments and/or large amounts of debris, which require the Clean and Safe provider's services.

West 4th Street and McCarran Blvd, along Truckee River and Sage Street and Railroad

- Number of Notices Issued: 4
- Number of Yards of Trash Collected: 40

- Area to be spot cleaned by Karma Box



Highland Avenue and Evans Avenue

- Number of Notices Issued: 10
- Number of Yards of Trash Collected: 20



Union Pacific Clean-Up

The City of Reno has monthly coordinated clean-up efforts with Union Pacific. Areas address in January includes the ReTrac Corridor from Dickerson Road to Commercial Row, Dickerson Road along the train tracks and West Fourth Street from Summit Ridge Drive to Stagg Lane, along the train tracks.