



C I T Y O F
RENO
Memorandum

DATE: February 27, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: Weekly Reports: Public Records Request, Media Requests, and Code Enforcement Services Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for February 20, 2026 through February 26, 2026.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 02/27/2026 2:02 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017532-022026	2/20/2026	Mercedes Green	Police Department Records			Police Report
P017533-022026	2/20/2026	Mercedes Green	Police Department Records			Body Worn Camera Video
G017534-022026	2/20/2026	Joseph Winters	General Public Records		Sustainability, Franchise Agreements	
P017535-022026	2/20/2026	CRU LexisNexis	Police Department Records			Police Report
P017536-022026	2/20/2026	CRU LexisNexis	Police Department Records			Police Report
P017537-022026	2/20/2026	Tammy Roberts	Police Department Records			Background Request
P017538-022026	2/20/2026	Brenda Gomez	Police Department Records			Traffic Accident
P017539-022026	2/20/2026	Loretta King	Police Department Records			Body Worn Camera Video
P017540-022026	2/20/2026	H Collins	Police Department Records			Police Report
G017541-022026	2/20/2026	Chad Kaylor	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017542-022026	2/20/2026	Lisa Hagar	Police Department Records			Police Report
P017543-022026	2/20/2026	Josie Zakrzewski	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P017544-022026	2/20/2026	Reva S Archer	Police Department Records			Traffic Accident
P017545-022026	2/20/2026	Bethany Johnson	Police Department Records			Police Report
G017546-022026	2/20/2026	ROBERT BROOKS	General Public Records		Sewer, GIS Mapping, Storm Drain	
P017547-022026	2/20/2026	Berta Gallegos	Police Department Records			Police Report
P017548-022026	2/20/2026	NIna Amico	Police Department Records			Traffic Accident
P017549-022026	2/20/2026	Fernan P Dangaran	Police Department Records			Police Report
P017550-022026	2/20/2026	Susan Cole	Police Department Records			Background Request
P017551-022026	2/20/2026	Ruby Cervantes	Police Department Records			Background Request
G017552-022026	2/20/2026	Richard Haffke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F017553-022026	2/20/2026	Alia Mastin	Fire Department Records	Fire Prevention Records		
F017554-022026	2/20/2026	Alia Mastin	Fire Department Records	Fire Prevention Records		
F017555-022026	2/20/2026	Alia Mastin	Fire Department Records	Fire Prevention Records		
P017556-022026	2/20/2026	Katarina Prieberova	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017557-022026	2/20/2026	Jesse Banuelos	Police Department Records			Police Report
P017558-022026	2/20/2026	Kenneth Martinez	Police Department Records			Police Report
P017559-022026	2/20/2026	Tim Salisbury	Police Department Records			Police Report
G017560-022026	2/20/2026	Stephanie DeGayner	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017561-022026	2/20/2026	Michaele Franklin	Police Department Records			Background Request
P017562-022026	2/20/2026	Sierra Larason	Police Department Records			Police Report
P017563-022026	2/20/2026	WCHSA CPS	Police Department Records			Police Report
G017564-022026	2/20/2026	Debra Perry	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017565-022026	2/20/2026	Matthew Lee	Police Department Records			Police Report
G017566-022026	2/20/2026	Matthew Lee	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017567-022026	2/20/2026	Connor Welsh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017568-022026	2/20/2026	Malika Hill	Police Department Records			Police Report
F017569-022026	2/20/2026	Connor Welsh	Fire Department Records	Fire Prevention Records		
P017570-022026	2/20/2026	Malika Hill	Police Department Records			Police Report
P017571-022026	2/20/2026	Maria Linares	Police Department Records			Police Report
P017572-022026	2/20/2026	Phil Jacobs	Police Department Records			Body Worn Camera Video
P017573-022126	2/21/2026	Sarah Ubben	Police Department Records			Background Request
G017574-022126	2/21/2026	Stefano Hristov	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017575-022126	2/21/2026	Hugh Ezzell	General Public Records		Other	
G017576-022126	2/21/2026	Hugh Ezzell	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017577-022126	2/21/2026	Hugh Ezzell	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017578-022126	2/21/2026	Jordan Daker	Police Department Records			Police Report
P017579-022126	2/21/2026	Ashlee Miller	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G017580-022126	2/21/2026	Beth Dory	General Public Records		Other	
G017581-022126	2/21/2026	Andrea Gutierrez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017582-022126	2/21/2026	Andrea Gutierrez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017583-022126	2/21/2026	Bob Conrad	Police Department Records			Body Worn Camera Video
G017584-022126	2/21/2026	Tuesday Lynch	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017585-022126	2/21/2026	ROSEMARIE HEFNER	Police Department Records			FBI NICS
P017586-022126	2/21/2026	Kenny Reen	Police Department Records			Body Worn Camera Video
P017587-022226	2/22/2026	Jeff Vanderbilt	Police Department Records			Body Worn Camera Video
P017588-022226	2/22/2026	Samuel Alfred	Police Department Records			Body Worn Camera Video
G017589-022226	2/22/2026	Washoe County Medical Examiner Medical Examiner	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017590-022226	2/22/2026	Rebekah Devine	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017591-022226	2/22/2026	Rebekah Devine	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017592-022226	2/22/2026	Rebekah Devine	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P017593-022226	2/22/2026	Abraham Hurtado Dominguez	Police Department Records			Police Report
P017594-022226	2/22/2026	CRU LexisNexis	Police Department Records			Police Report
P017595-022226	2/22/2026	CRU LexisNexis	Police Department Records			Police Report
P017596-022226	2/22/2026	CRU LexisNexis	Police Department Records			Police Report
P017597-022326	2/23/2026	Jose DeLaMora	Police Department Records			Body Worn Camera Video
P017598-022326	2/23/2026	Wendi Colyer	Police Department Records			Background Request
G017599-022326	2/23/2026	Steven Miles	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017600-022326	2/23/2026	Kimberlea Sanchez	Police Department Records			Police Report
P017601-022326	2/23/2026	Stephen Barruel	Police Department Records			Background Request
G017602-022326	2/23/2026	Aron McCulloch	General Public Records		Sewer, GIS Mapping, Storm Drain	
P017603-022326	2/23/2026	jose Gutierrez	Police Department Records			Background Request
P017604-022326	2/23/2026	WCHSA CPS	Police Department Records			Police Report
P017605-022326	2/23/2026	Chano Johnsen	Police Department Records			Background Request
P017606-022326	2/23/2026	WCHSA CPS	Police Department Records			Photos

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017607-022326	2/23/2026	Michelle Mathis	Police Department Records			Police Report
G017608-022326	2/23/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017609-022326	2/23/2026	Diana Renfroe	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017610-022326	2/23/2026	Delanie Nesbitt	Police Department Records			Photos
P017611-022326	2/23/2026	G Harvey	Police Department Records			Background Request
P017612-022326	2/23/2026	Heather Dixon	Police Department Records			Background Request
G017613-022326	2/23/2026	Justin Hardy	General Public Records		Sewer, GIS Mapping, Storm Drain	
P017614-022326	2/23/2026	WCHSA CPS	Police Department Records			Photos
P017615-022326	2/23/2026	Brooke Bowyer	Police Department Records			Police Report
P017616-022326	2/23/2026	1018 2003	Police Department Records			Police Report
P017617-022326	2/23/2026	OPM	Police Department Records			Background Request
G017618-022326	2/23/2026	Ryan Shapiro	General Public Records		Employee Correspondence	
P017619-022326	2/23/2026	OPM	Police Department Records			Background Request
P017620-022326	2/23/2026	OPM	Police Department Records			Background Request
P017621-022326	2/23/2026	Irene Hawkins	Police Department Records			Police Report
P017622-022326	2/23/2026	Kaitlin Walton	Police Department Records			Police Report
P017623-022326	2/23/2026	OPM	Police Department Records			Background Request
P017624-022326	2/23/2026	WCHSA CPS	Police Department Records			Police Report
G017625-022326	2/23/2026	Irene Hawkins	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017626-022326	2/23/2026	Irene Hawkins	Police Department Records			Police Report
P017627-022326	2/23/2026	OPM	Police Department Records			Background Request
G017628-022326	2/23/2026	Richard Haffke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017629-022326	2/23/2026	Isidro Montoya Guillen	Police Department Records			Traffic Accident
P017630-022326	2/23/2026	Michelle Gibbons	Police Department Records			Police Report
P017631-022326	2/23/2026	Jon Josephsen	Police Department Records			Background Request
P017632-022326	2/23/2026	Fernan P Dangaran	Police Department Records			Police Report
G017633-022326	2/23/2026	Stephanie Morrison	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017634-022326	2/23/2026	Ilse Pinon	Police Department Records			Traffic Accident

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017635-022326	2/23/2026	Amanda Anderson	Police Department Records			Police Report
P017636-022326	2/23/2026	Perry K.	Police Department Records			Background Request
P017637-022326	2/23/2026	Susan Cole	Police Department Records			Background Request
P017638-022326	2/23/2026	Susan Cole	Police Department Records			Background Request
P017639-022326	2/23/2026	Kerry Dugan	Police Department Records			Police Report
P017640-022326	2/23/2026	Kerry Dugan	Police Department Records			Police Report
P017641-022326	2/23/2026	Eric Metzger	Police Department Records			Police Report
P017642-022326	2/23/2026	Kerry Dugan	Police Department Records			Police Report
P017643-022326	2/23/2026	Eric Metzger	Police Department Records			Police Report
F017644-022326	2/23/2026	Grace Tong	Fire Department Records	Incident Report		
G017645-022326	2/23/2026	Marjorie lisbeth Rauda marroquin	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017646-022326	2/23/2026	William Fabra	Police Department Records			Police Report
P017647-022326	2/23/2026	Alyssa Thornberry	Police Department Records			Traffic Accident
P017648-022326	2/23/2026	Morgan Gallardo	Police Department Records			Background Request
P017649-022326	2/23/2026	Eric Metzger	Police Department Records			Police Report
G017650-022326	2/23/2026	Connor Welsh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017651-022326	2/23/2026	Connor Welsh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017652-022326	2/23/2026	John Parsons	Police Department Records			Police Report
P017653-022326	2/23/2026	Sharleen Barnes	Police Department Records			Police Report
P017654-022326	2/23/2026	Fernan P Dangaran	Police Department Records			Police Report
P017655-022326	2/23/2026	Ilse Pinon	Police Department Records			Photos
P017656-022326	2/23/2026	Ilse Pinon	Police Department Records			Photos
P017657-022326	2/23/2026	WCHSA CPS	Police Department Records			Police Report
P017658-022326	2/23/2026	WCHSA CPS	Police Department Records			Photos
G017659-022326	2/23/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017660-022326	2/23/2026	Aaron Davis	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
P017661-022326	2/23/2026	Luis Leyva	Police Department Records			Police Report
G017662-022326	2/23/2026	Stefan McKinney	General Public Records		Code Enforcement, Violations	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G017663-022326	2/23/2026	Stefan McKinney	General Public Records		Other	
G017664-022326	2/23/2026	Jenna Perry Jenna Perry	General Public Records		Business License	
G017665-022326	2/23/2026	Aaron Davis	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017667-022326	2/23/2026	WCHSA CPS	Police Department Records			Police Report
P017668-022326	2/23/2026	Kimberly Cuartas	Police Department Records			Traffic Accident
P017669-022326	2/23/2026	Olivia Smith	Police Department Records			Police Report
P017670-022326	2/23/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P017671-022326	2/23/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P017672-022326	2/23/2026	EWU Media LLC	Police Department Records			Photos
P017673-022326	2/23/2026	Dulce Amado	Police Department Records			Photos
G017674-022326	2/23/2026	Mark Zurada	General Public Records		BIDS/RFP	
P017675-022326	2/23/2026	Isac Arroyo	Police Department Records			Traffic Accident
P017676-022326	2/23/2026	Jon Josephsen	Police Department Records			Background Request
P017677-022326	2/23/2026	David Veldkamp	Police Department Records			Background Request
P017678-022326	2/23/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P017679-022426	2/24/2026	CRU LexisNexis	Police Department Records			Police Report
P017680-022426	2/24/2026	CRU LexisNexis	Police Department Records			Police Report
P017681-022426	2/24/2026	Tammy Roberts	Police Department Records			Background Request
P017682-022426	2/24/2026	Tammy Roberts	Police Department Records			Background Request
G017683-022426	2/24/2026	Johnny Davis	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017684-022426	2/24/2026	Damon Verial	Police Department Records			Body Worn Camera Video
P017685-022426	2/24/2026	Damon Verial	Police Department Records			Body Worn Camera Video
P017686-022426	2/24/2026	Alyssa Leids	Police Department Records			Body Worn Camera Video
P017687-022426	2/24/2026	Greg Kelly	Police Department Records			Background Request
P017688-022426	2/24/2026	Fernan P Dangaran	Police Department Records			Police Report
P017689-022426	2/24/2026	Daniel Rodriguez	Police Department Records			Traffic Accident
P017690-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
P017691-022426	2/24/2026	WCHSA CPS	Police Department Records			Photos
G017692-022426	2/24/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017693-022426	2/24/2026	Graham Bishop	Police Department Records			Background Request

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G017694-022426	2/24/2026	Diana Renfroe	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017695-022426	2/24/2026	Ashley Arvizu	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017697-022426	2/24/2026	Brandon Beverly	Police Department Records			Traffic Accident
G017698-022426	2/24/2026	Charles Brickley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017699-022426	2/24/2026	Craig Gorley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017700-022426	2/24/2026	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017701-022426	2/24/2026	Carmen Luna	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017702-022426	2/24/2026	Christopher Minnes	General Public Records		Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions	
G017703-022426	2/24/2026	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017704-022426	2/24/2026	THALIA MENDOZA	Police Department Records			Police Report
F017705-022426	2/24/2026	Washoe County Medical Examiner Medical Examiner	Fire Department Records	Medical/Patient Care Report		
P017706-022426	2/24/2026	Carmen Luna	Police Department Records			Police Report
F017707-022426	2/24/2026	Washoe County Medical Examiner Medical Examiner	Fire Department Records	Medical/Patient Care Report		
F017708-022426	2/24/2026	Washoe County Medical Examiner Medical Examiner	Fire Department Records	Medical/Patient Care Report		
P017709-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017710-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017711-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017712-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017713-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017714-022426	2/24/2026	Kim Lewis	Police Department Records			Police Report
P017715-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request

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P017716-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
P017717-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017718-022426	2/24/2026	WCHSA CPS	Police Department Records			Photos
P017719-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017720-022426	2/24/2026	Eilish Barnes	Police Department Records			Background Request
P017721-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
P017722-022426	2/24/2026	Marcella Martin	Police Department Records			Police Report
G017723-022426	2/24/2026	Sheri Reid	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
P017724-022426	2/24/2026	Marcella Martin	Police Department Records			Police Report
P017725-022426	2/24/2026	Marcella Martin	Police Department Records			Police Report
P017726-022426	2/24/2026	Dominic Wareham	Police Department Records			Background Request
G017727-022426	2/24/2026	Marcus McIntosh	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017728-022426	2/24/2026	Fernan P Dangaran	Police Department Records			Police Report
P017729-022426	2/24/2026	Fernan P Dangaran	Police Department Records			Police Report
G017730-022426	2/24/2026	Kayla Jacobs	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017731-022426	2/24/2026	Ree Weber	General Public Records		Other	
G017732-022426	2/24/2026	Judy Crawford	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017733-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
P017734-022426	2/24/2026	William Kitchen	Police Department Records			Police Report
P017735-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
G017736-022426	2/24/2026	Stacy Johnson	General Public Records		Other	
P017737-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
G017738-022426	2/24/2026	Josh Noble	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G017739-022426	2/24/2026	David Gutierrez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017740-022426	2/24/2026	David Gutierrez	Police Department Records			Body Worn Camera Video
P017742-022426	2/24/2026	Ilse Pinon	Police Department Records			Traffic Accident

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G017743-022426	2/24/2026	Judy Crawford	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017744-022426	2/24/2026	Jessica Lipsky	Police Department Records			Police Report
P017745-022426	2/24/2026	WCHSA CPS	Police Department Records			Police Report
P017746-022426	2/24/2026	WCHSA CPS	Police Department Records			Photos
G017747-022426	2/24/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017748-022426	2/24/2026	Leslie Barrett	Police Department Records			Police Report
P017749-022426	2/24/2026	Jackie Johnson	Police Department Records			Traffic Accident
G017750-022426	2/24/2026	Mark Zurada	General Public Records		BIDS/RFP	
G017751-022426	2/24/2026	Public Records	General Public Records		Other	
G017752-022426	2/24/2026	Taryn Turner	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017753-022426	2/24/2026	Mary Holbrook	Police Department Records			Police Report
G017754-022426	2/24/2026	Lindsay Beck	General Public Records		Other	
P017755-022426	2/24/2026	Juan Manuel De La Cruz Galeana	Police Department Records			Police Report
P017756-022426	2/24/2026	CRU LexisNexis	Police Department Records			Police Report
P017757-022426	2/24/2026	CRU LexisNexis	Police Department Records			Police Report
P017758-022426	2/24/2026	Miguel Gamiz	Police Department Records			Background Request
P017759-022426	2/24/2026	Jennifer Pagni	Police Department Records			Police Report
G017760-022426	2/24/2026	Lisa Duc	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017761-022526	2/25/2026	Rafael Q	Police Department Records			Body Worn Camera Video
P017762-022526	2/25/2026	Tammy Roberts	Police Department Records			Background Request
P017763-022526	2/25/2026	Tammy Roberts	Police Department Records			Background Request
P017764-022526	2/25/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G017765-022526	2/25/2026	Charlie McDonnell	General Public Records		As-Builts, Easements, Flood Zone	
G017766-022526	2/25/2026	Gerald McNamara	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017767-022526	2/25/2026	Shelly Garrick	Police Department Records			Police Report
P017768-022526	2/25/2026	Gerald McNamara	Police Department Records			Police Report
G017769-022526	2/25/2026	joseph irvin	General Public Records		Code Enforcement, Violations	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017770-022526	2/25/2026	Florida Board of Bar Examiners	Police Department Records			Background Request
P017771-022526	2/25/2026	Florida Board of Bar Examiners	Police Department Records			Background Request
P017772-022526	2/25/2026	Chelsee laela	Police Department Records			Traffic Accident
P017773-022526	2/25/2026	OPM	Police Department Records			Background Request
P017774-022526	2/25/2026	OPM	Police Department Records			Background Request
P017775-022526	2/25/2026	OPM	Police Department Records			Background Request
P017776-022526	2/25/2026	OPM	Police Department Records			Background Request
P017777-022526	2/25/2026	WCHSA CPS	Police Department Records			Police Report
P017778-022526	2/25/2026	Sarah Schroeder	Police Department Records			Body Worn Camera Video
P017781-022526	2/25/2026	OPM	Police Department Records			Background Request
P017782-022526	2/25/2026	Katie Brubaker	Police Department Records			Background Request
P017783-022526	2/25/2026	WCHSA CPS	Police Department Records			Police Report
P017784-022526	2/25/2026	WCHSA CPS	Police Department Records			Photos
G017785-022526	2/25/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017786-022526	2/25/2026	Frank Mournlghan	Police Department Records			Background Request
P017787-022526	2/25/2026	Katie Neisler	Police Department Records			Background Request
P017788-022526	2/22/2026	Rebekah Devine	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P017789-022526	2/25/2026	Katie Neisler	Police Department Records			Background Request
P017790-022526	2/25/2026	Makenzie OConnell	Police Department Records			Police Report
P017792-022526	2/25/2026	Albra "Paige" Askins	Police Department Records			Background Request
P017793-022526	2/25/2026	Washoe County Medical Examiner Medical Examiner	Police Department Records			Police Report
P017794-022526	2/25/2026	Natalie Cozzi	Police Department Records			Traffic Accident
P017795-022526	2/25/2026	Fernan P Dangaran	Police Department Records			Police Report
P017796-022526	2/25/2026	Gail West	Police Department Records			Police Report
P017797-022526	2/25/2026	Angelica Garcia	Police Department Records			Police Report
P017798-022526	2/25/2026	Henry Serrano	Police Department Records			Police Report
P017801-022526	2/25/2026	Elissa Black	Police Department Records			Background Request
P017802-022526	2/25/2026	susan Moreno Ramos	Police Department Records			Police Report
P017803-022526	2/25/2026	Heather Dixon	Police Department Records			Background Request
P017804-022526	2/25/2026	victoria morales	Police Department Records			Police Report
P017805-022526	2/25/2026	Fernan P Dangaran	Police Department Records			Police Report
P017806-022526	2/25/2026	Ryan Rossmeier	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P017807-022526	2/25/2026	Fernan P Dangaran	Police Department Records			Police Report
P017808-022526	2/25/2026	CLAUDIA PEREZ	Police Department Records			Police Report
P017809-022526	2/25/2026	Fernan P Dangaran	Police Department Records			Police Report
P017810-022526	2/25/2026	Mildred Perez	Police Department Records			Form I-918/U-Visa
P017811-022526	2/25/2026	Sara Kist	Police Department Records			Police Report
P017812-022526	2/25/2026	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
P017813-022526	2/25/2026	Victoria Morales	Police Department Records			Police Report
P017814-022526	2/25/2026	Jennifer torres	Police Department Records			Police Report
P017815-022526	2/25/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P017816-022526	2/25/2026	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
P017817-022526	2/25/2026	FBI NICS	Police Department Records			Background Request
P017818-022526	2/25/2026	Melissa Braun	Police Department Records			Police Report
P017819-022526	2/25/2026	Allison Meeks	Police Department Records			Police Report
P017820-022526	2/25/2026	Brian Pempus	Police Department Records			Police Report
P017821-022526	2/25/2026	Stephanie Brandenburg	Police Department Records			Police Report
G017822-022526	2/25/2026	Braydon Gaard	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017823-022526	2/25/2026	Kristi Maust	Police Department Records			Background Request
P017824-022526	2/25/2026	Katie Colello	Police Department Records			Background Request
P017825-022526	2/25/2026	Ryan Martinez	Police Department Records			Police Report
G017826-022526	2/25/2026	Laurie Schroeder	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017827-022526	2/25/2026	Brian Gurnsey	Police Department Records			Immigration Letter/Embassy Letter
P017828-022626	2/26/2026	Drew Volkman	Police Department Records			Police Report
P017829-022626	2/26/2026	Alyssa Leids	Police Department Records			Body Worn Camera Video
P017830-022626	2/26/2026	Loretta King	Police Department Records			Photos
G017831-022626	2/26/2026	Lance Bergeron	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017832-022626	2/26/2026	Loretta King	Police Department Records			Photos
P017833-022626	2/26/2026	Loretta King	Police Department Records			Photos
P017834-022626	2/26/2026	Loretta King	Police Department Records			Body Worn Camera Video
P017835-022626	2/26/2026	Christopher Garner Christopher Garner	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
F017836-022626	2/26/2026	Washoe County Medical Examiner Medical Examiner	Fire Department Records	Medical/Patient Care Report		
F017837-022626	2/26/2026	Washoe County Medical Examiner Medical Examiner	Fire Department Records	Medical/Patient Care Report		
F017838-022626	2/26/2026	Brandon Abbott	Fire Department Records	Incident Report		
G017839-022626	2/25/2026	Transparent Nevada	General Public Records		Employment Data, Payroll	
G017840-022626	2/26/2026	Drew Rolley	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017841-022626	2/26/2026	DEBORAH COX	Police Department Records			Police Report
P017842-022626	2/26/2026	WCHSA CPS	Police Department Records			Police Report
P017843-022626	2/26/2026	WCHSA CPS	Police Department Records			Photos
G017844-022626	2/26/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017845-022626	2/26/2026	Jason Dale	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017846-022626	2/26/2026	WCHSA CPS	Police Department Records			Police Report
P017847-022626	2/26/2026	WCHSA CPS	Police Department Records			Photos
P017848-022626	2/26/2026	Lynn Moore	Police Department Records			Traffic Accident
G017849-022626	2/26/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G017850-022626	2/26/2026	Katie Vesco	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017851-022626	2/26/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P017852-022626	2/26/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P017853-022626	2/26/2026	Tammy Roberts	Police Department Records			Background Request
P017854-022626	2/26/2026	Tammy Roberts	Police Department Records			Background Request
P017855-022626	2/26/2026	Tammy Roberts	Police Department Records			Background Request
P017856-022626	2/26/2026	Anayeli Rivera Cocolletzi	Police Department Records			Police Report
G017857-022626	2/26/2026	stephen newell	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017858-022626	2/26/2026	Kenneth Martinez	Police Department Records			Police Report
P017859-022626	2/26/2026	CLAUDIA PEREZ	Police Department Records			Background Request
G017860-022626	2/26/2026	Brian Erbis	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P017861-022626	2/26/2026	Crystal Emsoff	Police Department Records			Traffic Accident
P017863-022626	2/26/2026	Crystal Emsoff	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G017864-022626	2/26/2026	David Bakke	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017865-022626	2/26/2026	Sophia Qualle	Police Department Records			Police Report
P017866-022626	2/26/2026	Natalie Cozzi	Police Department Records			Traffic Accident
G017867-022626	2/26/2026	Harrison Herrera	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017868-022626	2/26/2026	Delia Jacobo-Saucedo	Police Department Records			Background Request
G017869-022626	2/26/2026	steve bezick	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017870-022626	2/26/2026	Todd Frankel	Police Department Records			Police Report
G017871-022626	2/26/2026	Fil Corbitt	General Public Records		Property Owned by City of Reno/Right of way	
P017872-022626	2/26/2026	Michael Sarradet	Police Department Records			Traffic Accident
P017873-022626	2/26/2026	Taylor Bird	Police Department Records			Background Request
G017874-022626	2/26/2026	michelle baker	General Public Records		Code Enforcement, Violations	
P017875-022626	2/26/2026	ENRIQUE LEYVA	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P017877-022626	2/26/2026	Kerry Dugan	Police Department Records			Traffic Accident
P017878-022626	2/26/2026	shelby fredrickson	Police Department Records			Police Report
P017879-022626	2/26/2026	William Bonham	Police Department Records			Traffic Accident
G017880-022626	2/26/2026	Jeffrey Skilling	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P017881-022626	2/26/2026	MARIA ISABEL RUIZ	Police Department Records			Police Report
P017882-022626	2/26/2026	MARIA ISABEL RUIZ	Police Department Records			Immigration Letter/Embassy Letter
P017883-022626	2/26/2026	Neha Gupta	Police Department Records			Police Report

Requests to City of Reno Media Line (775-430-5005)

February 20, 2026 - February 26, 2026

Received	Request Type	Name	Media Outlet	City Dept	Request
Feb 26 2026 06:17PM	M	Veronica	KRNV 4/KRXI 11	RPD	Vehicle Crash S. Virginia St.
Feb 26 2026 06:00PM	M	Amy	KTVN 2	RFD	Vehicle Crash S. Virginia St.
Feb 26 2026 01:53PM	M	Terri	KOLO 8	City of Reno	Council Item Reno Arch
Feb 26 2026 12:52PM	M	Justin	KTVN 2	RPD	Vehicle Crash West Reno
Feb 26 2026 12:02PM	M	Amy	KTVN 2	RPD	Police Activity Near Cares Campus
Feb 26 2026 11:29AM	M	Jaedyn	Reno Gazette Journal	City of Reno	Reno Arch Council Item
Feb 26 2026 11:23AM	M	Amy	KTVN 2	RPD	Vehicle Crash Silverada
Feb 26 2026 10:25AM	M	Terri	KOLO 8	RFD	State Farm Grant
Feb 26 2026 10:25AM	M	Terri	KOLO 8	City of Reno	Horse Fencing Project
Feb 26 2026 09:37AM	M	Valerie	KOLO 8	RPD	Police Activity Near Cares Campus
Feb 26 2026 08:51AM	M	Justin	KTVN 2	RPD	Police Activity 6th St.
Feb 25 2026 11:16PM	M	N/A	KRNV 4/KRXI 11	RPD	Assault Evans Ave.
Feb 25 2026 12:52PM	M	Nico	Our Town Reno	City of Reno	Reno Works+ Question
Feb 25 2026 12:46PM	M	Jaden	KRNV 4/KRXI 11	City of Reno	Potholes Reporting Information
Feb 25 2026 12:07PM	M	Stephanie	N/A	City of Reno	Communications Question
Feb 25 2026 11:41AM	E	Bob	This is Reno	City of Reno	Court Case Question
Feb 25 2026 11:36AM	M	Halina	N/A	City of Reno	Rosewood Nature Study
Feb 25 2026 09:43AM	M	Alin	KTVN 2	City of Reno	Historical Places Registry Council Item
Feb 25 2026 08:27AM	M	Kenzie	KRNV 4/KRXI 11	RPD	Possible Shooting Linden
Feb 25 2026 07:19AM	E	Nico	Our Town Reno	City of Reno	Reno Works+ Question
Feb 24 2026 11:12PM	M	N/A	KRNV 4/KRXI 11	RPD	Possible Shooting Linden
Feb 24 2026 03:42PM	M	Justin	KTVN 2	RFD	Vehicle Crash Meadowood Mall Area
Feb 24 2026 01:53AM	M	Jake	KTVN 2	RFD	Structure Fire Sun Valley
Feb 23 2026 10:21PM	M	Brady	KOLO 8	RFD	Hazmat Situation First St.
Feb 23 2026 08:22PM	M	N/A	KRNV 4/KRXI 11	RFD	Hazmat Situation First St.
Feb 23 2026 07:28PM	M	N/A	KTVN 2	RFD	Hazmat Situation First St.
Feb 23 2026 05:50PM	M	Nick	KTVN 2	RPD	Vehicle Crash Wells Ave.
Feb 23 2026 03:29PM	M	Amy	KTVN 2	RPD	School Lock Down
Feb 23 2026 10:14AM	M	Amy	KTVN 2	City of Reno	Power Box Malfunction
Feb 23 2026 05:40AM	E	Alin	KTVN 2	City of Reno	Snow Plowing Routes
Feb 22 2026 03:49PM	M	N/A	KTVN 2	RPD	Possible Hit and Run Kuenzli St.
Feb 21 2026 08:03PM	M	Neil	KTVN 2	RFD	Possible Explosion S. McCarran Blvd.
Feb 21 2026 07:51PM	M	Elizabeth	KRNV 4/KRXI 11	RFD	Possible Explosion S. McCarran Blvd.
Feb 21 2026 04:15PM	M	Alin	KTVN 2	City of Reno	Storm Prep
Feb 21 2026 02:38PM	E	Bob	This is Reno	City of Reno	Parking Tickets
Feb 21 2026 11:26AM	E	Emily	KOLO 8	City of Reno	Storm Prep
Feb 20 2026 06:37PM	M	Glen	KTVN 2	RPD	Helicopter Presence
Feb 20 2026 12:33PM	M	Joe	KRNV 4/KRXI 11	RPD	Police Case Follow Up

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2026-02-27 00:01:00 Pacific Standard Time
Run by: Chad Waters
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2026-02-27 00:00:00
Sort Order: Created in ascending order

96 Service Requests

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119020	Service Request - Rental Property IssuesSER0119020	<p>We are requesting a Code Enforcement inspection due to persistent and worsening structural moisture conditions inside the residence.</p> <p>The property has ongoing elevated indoor humidity levels, a large interior wall water stain approximately 35 inches wide, soft and flexing flooring in affected areas, and moisture that has worsened following recent snowfall.</p> <p>A licensed contractor has provided a written statement noting a possible active slab leak contributing to the moisture conditions.</p> <p>Written notice was provided to the landlord, and the statutory repair period has expired without permanent correction.</p> <p>We are requesting inspection and documentation of these conditions.</p>	885 Ryland St, Reno, NV 89502	Open	Code Enforcement	2026-02-20 00:44:32	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119040	Service Request - Sidewalk ObstructionSER0119040	The brush (west side of street) and cottonwood tree limbs (east side of street) obstruct the view of the roadside for drivers headed either direction on Susileen. The main safety issue with this is that we don't have sidewalks and a number of us in the neighborhood walk with our families and pets. It gets especially dangerous because of the cottonwoods near the ditch obstructing the view of drivers headed north (steep downhill) on Susileen through the Markridge intersection. It is a particular risk given how rarely drivers seem to come to a complete stop at the Susileen / Markridge intersection. Please have a look. I think it's just a matter of time before there's a vehicle vs pedestrian accident in this area unless remedied. Thank you in advance.	3282 Susileen Dr, Reno, NV 89509	Closed	Code Enforcement	2026-02-20 09:49:18	
SER0119043	3401 Ridgecrest-sidewalk SER0119043	Snow and ice covering the sidewalk	3401 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:15:42	
SER0119045	3406 RidgecrestSER0119045	Snow and ice covering the sidewalk	3406 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:16:17	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119046	3408 RidgecrestSER0119046	Snow and ice covering the sidewalk	3408 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:16:55	
SER0119047	3412 RidgecrestSER0119047	Snow and ice covering the sidewalk	3412 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:17:28	
SER0119048	3414 RidgecrestSER0119048	Snow and ice covering the sidewalk	3414 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:18:05	
SER0119049	3416 RidgecrestSER0119049	Snow and ice covering the sidewalk	3416 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:18:33	
SER0119051	3432 RidgecrestSER0119051	Snow and ice covering the sidewalk	3432 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:19:06	
SER0119052	3445 RidgecrestSER0119052	Snow and ice covering the sidewalk	3445 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:19:35	
SER0119053	3448 RidgecrestSER0119053	Snow and ice covering the sidewalk	3448 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:20:04	
SER0119054	3454 RidgecrestSER0119054	Snow and ice covering the sidewalk	3454 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:20:37	
SER0119055	3459 RidgecrestSER0119055	Snow and ice covering the sidewalk	3459 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:21:08	
SER0119056	3463 RidgecrestSER0119056	Snow and ice covering the sidewalk	3463 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:21:38	
SER0119057	3464 RidgecrestSER0119057	Snow and ice covering the sidewalk	3464 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:22:05	
SER0119058	3467 RidgecrestSER0119058	Snow and ice covering the sidewalk	3467 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:22:37	
SER0119059	3468 RidgecrestSER0119059	Snow and ice covering the sidewalk	3468 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:23:06	
SER0119060	3470 RidgecrestSER0119060	Snow and ice covering the sidewalk	3470 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:23:31	
SER0119061	3473 RidgecrestSER0119061	Snow and ice covering the sidewalk	3473 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:23:58	
SER0119062	3472 RidgecrestSER0119062	Snow and ice covering the sidewalk	3472 Ridgecrest Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:24:22	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119063	2424 Melody LnSER0119063	Snow and ice covering the sidewalk	2424 Melody Ln, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:25:13	
SER0119064	2416 Melody LnSER0119064	Snow and ice covering the sidewalk	2416 Melody Ln, Reno, NV 89512	Closed	Code Enforcement	2026-02-20 10:25:42	
SER0119075	917 N Virginia- roach infestation SER0119075	775-378-9922 - referred to Code by Nevada legal roach infestation is impacting the entire property in common areas, which is impacting multiple rooms		Closed	Code Enforcement	2026-02-20 10:57:23	
SER0119078	1055 Berrum Ln- sidewalk SER0119078	Build up of snow and ice	1055 Berrum Ln, Reno, NV 89509	Closed	Code Enforcement	2026-02-20 11:18:05	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119100	Fw: New Voicemail from WIRELESS CALLER 17752874771*CSDRoa dsSER0119100	City of Reno jurisdiction. Thank you!		Closed	Code Enforcement	2026-02-20 13:09:23	
		[cid:dc496c12-86ae-4d7c-9ed8-61b6d2c9987d]					
		Washoe County Code Enforcement Community Services Department					
		Code-Enforcement@washoeconomy.gov<mailto:Code-Enforcement@washoeconomy.gov> Direct Line: 775.328.6106					
		Visit us online first: https://url.usb.m.mimecastprotect.com/s/EvRDCnGWgDImk2xyf9fLJf-0f?domain=washoeconomy.gov < https://url.usb.m.mimecastprotect.com/s/KyqoCoAWjECvQR8oSzh1lpYupL?domain=washoeconomy.gov >					
		Office Hours by Appointment Only Monday-Friday between 8am and 4pm					
		1001 E. Ninth St, Reno, NV 89512					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		311 FAQ Code Enforcement - YouTube<https://url.usb.m.mimecastprotect.com/s/6z_9Cp9WkGhA7WylHYikIG9EZ0?domain=youtube.com>					
		[cid:49101bd4-a0f4-44d2-9257-eff5d143cd01]<https://url.usb.m.mimecastprotect.com/s/LVqZCqAWIJCXV3R4cEsnIESyZD?domain=washoecounty.gov>					
		[cid:896431a5-d090-44ef-94bc-48c6ad664800] <https://url.usb.m.mimecastprotect.com/s/-zpQCrgWmKh2WY6Nijt2l4sJET?domain=twitter.com>					
		[cid:03f2ed84-4bde-474a-8287-20360e2b8786] <https://url.usb.m.mimecastprotect.com/s/xqq9Cvm68OTAR54BH5uJIQ5jNu?domain=facebook.com>					
		[cid:b87cc170-9eeb-431c-a96d-4878e9cf96ef] <https://url.usb.m.mimecastprotect.com/s/PFVfCwn6KPfy2mPOHxCqIJB8Qs?domain=washoecounty.gov>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
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Have some kudos to share about a Community Services Department employee or experience?

Submit a Nomination<<https://url.usb.mimecastprotect.com/s/UoYoCxoW2QhxzVBGugFmlyYPEY?domain=forms.office.com>>

Make a Code Enforcement Payment: Online Instructions<<https://url.usb.mimecastprotect.com/s/GWCCypW9RHLpwJjsxHxlxK267?domain=washoecounty.gov>>

From: Vonage Business <donotreply@vonage.com>
 Sent: Friday, February 20, 2026 11:36 AM
 To: Code-Enforcement <Code-

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>Enforcement@washoe-county.gov> Subject: New Voicemail from WIRELESS CALLER 17752874771*CSDRoads</p>					
		<p>Hi Code Enforcement (Ext. 6106), You have a new voicemail WIRELESS CALLER (17752874771*CSDRoads) Received at [21800 - CSD Roads Longley Main 2180] to [9000 - CSD Longley Campus] on Friday, Feb 20 2026 11:36 AM (79 seconds) Your voicemail is</p>					
		<p>[https://url.usb.mimecastprotect.com/s/VFDkCzqg70u47ZnPC7IXI995Sf?domain=branding-assets.aptr0.upan.prd.usel.vonagenetworks.net[21800%20-%20CSD%20Roads%20Longley%20Main%202180]%20to%20[9000%20-%20CSD%20Longley%20Campus]%20on%20Friday,%20Feb%202026%2011:36%20AM%20(79%20seconds)]</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>Hi Code Enforcement (Ext. 6106),</p> <p>You have a new voicemail [https://url.usb.m.mimecastprotect.com/s/n1C8CA8EMyHE8XVmSwSRI G1rAJ?domain=vonage-logo.s3.amazonaws.com] WIRELESS CALLER (17752874771*CSDRoads) Received at [21800 - CSD Roads Longley Main 2180] to [9000 - CSD Longley Campus] on Friday, Feb 20 2026 11:36 AM (79 seconds)</p> <p>Your voicemail is attached. To review the voicemail, launch your mobile or desktop app.</p> <p>If you have any questions, please visit our support site-<https://url.usb.m.mimecastprotect.com/s/CDTTCB1GPzH8yrAZSpTKI20I3H?domain=urldefense.com>.</p> <p>Regards, The Vonage Business</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Communications Team					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119101	Fw: Pic-Walkway covered with SnowSER0119101	<p>Please see picture attached .Walk way connecting our complex Vintage at the crossing old Virginia road to nearing Wal mart is partially cleared but major portion lying in Wal mart area is not cleared causing immense hardship to our Seniors residents particularly on Walker going to Wal mart for their medicines and food etc</p> <p>Please arrange site inspection and clearance od all walkway upto Walmart sooner</p> <p>Thanks Zafar Malik Phc 408-324-6238 11565 old virginia Road Reno NV 89521</p> <hr/> <p>From: Naheed Iqbal <naheed_iqbal_malik@hotmail.com> Sent: Saturday, February 21, 2026 6:51 AM To: zafar malik <zim1946@hotmail.com> > Subject: Pic</p>		Closed	Code Enforcement	2026-02-20 13:09:34	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119104	219 University - Lack of LightingSER0119104	lighting up University past 2nd St, going north- I feel this is a huge liability issue for the City, as the crosswalks are extremely dark. Additional liability for Harrahs, for not maintaining a safe walkway on the sidewalk as required by code	219 University Way, Reno, NV 89501	Open	Code Enforcement	2026-02-20 13:43:33	
SER0119107	Snow/Sidewalk Obstruction - 3200 Lakeside Dr - Eastshore Dr SER0119107	Snow/Sidewalk Obstruction, has not been removed. Very thick and icy. Reporting party is advising all residences from 3200 Lakeside Dr to Eastshore Pl.		Closed	Code Enforcement	2026-02-20 14:05:01	
SER0119108	655 N Sierra - Pushing snow in streetSER0119108	Report of snow being pushed into the street at the service station at 6th and Sierra.	655 N Sierra St, Reno, NV 89503	Open	Code Enforcement	2026-02-20 14:11:18	
SER0119109	500 N Sierra - Circus CircusSER0119109	Circus Circus on the 6th Street side the maintenance crew is snow blowing the sidewalk into the street, I have a video but I can't for the life of me figure out how to send it in an email.	500 Circus Resort N Sierra St In, Reno, NV 89503	Open	Code Enforcement	2026-02-20 14:12:52	
SER0119118	Service Request - Shopping Cart AbatementSER0119118	16 shopping carts at base	4 Th 40 St, Reno, NV 89501	Closed	Code Enforcement	2026-02-20 14:41:33	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119120	Nuisance on Private Property - 1940 Lassen Dr DrSER0119120	The reporting party is advising that at 1940 Lassen Dr they have boxes and trash in front of the property. It has been there for years. Trees are also overgrown. The property owner has not cleaned it up. They boxes are bringing rats.	1940 Lassen Dr, Reno, NV 89503	Open	Code Enforcement	2026-02-20 14:53:52	
SER0119126	Holiday Sky Peak- no hot water SER0119126	1520 Sky Valley Dr- None of the units have hot water. It's been an ongoing issue for a couple of years. Reporting party would not provide contact information	1520 Sky Valley Dr, Reno, NV 89523	Open	Code Enforcement	2026-02-20 15:52:00	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119147	Service Request - Building InquiriesSER0119147	My grand daughter lives in building h with my grand kids and she has asked the office multiple times to remove the pigeon droppings on her window seals for months now and they have done nothing to fix the problem and I'm afraid she might risk retaliation from the complex management or her and my grand kids are going to end up getting sick from it. I know pigeon poop is very toxic especially with the amount that is on her window seal it piled up and I don't want them getting sick from it . Even the neighbors below her has their windows covered in it it's a hazard	1855 Selmi Dr, Reno, NV 89512	Open	Code Enforcement	2026-02-20 20:25:43	
SER0119173	Service Request - Shopping Cart AbatementSER0119173	Abandoned shopping cart on sidewalk	660 E Grove St, Reno, NV 89502	Open	Code Enforcement	2026-02-21 15:24:16	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119197	543 W 6th St Ongoing Issue with Abandoned Vehicles and Code Enforcement ConcernSER0119197	<p>Please see attached.</p> <p>The vehicles have now been removed.</p> <p>We have reported this issue to the City of Reno multiple times regarding individuals cutting the fence and parking RVs and vehicles near and on the property. Each time the City tags the vehicles on the street, they are moved onto our property to avoid enforcement.</p> <p>Once they enter our property, we are required to begin a new complaint, wait for a towing company to tag the vehicle, wait for approval, and then wait again for removal. This is a lengthy and repetitive process that could potentially be avoided if stronger enforcement measures were taken regarding the abandoned vehicles along 6th Street, Sigg, and Isabelle.</p> <p>We are now receiving a code enforcement</p>	555 W 6th St, Reno, NV 89503	Closed	Code Enforcement	2026-02-22 10:54:54	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>violation due to this ongoing issue, despite our continued efforts to report and address the situation. We are requesting more proactive assistance, as this matter is beyond our control and requires coordinated enforcement.</p> <p>Please advise on how this can be resolved in a more permanent and effective manner.</p> <p>Thank you,</p> <p>Nancy Tovar Barajas</p> <p>S.0202467</p> <p>Shoenberger & Shoenberger Inc.</p> <p>1665 Lakeside Drive, Suite #102</p> <p>Reno, Nevada 89509</p> <p>Tel: 775-324-4646 Ext #114</p> <p>Cellular: 775-530-5863</p> <p>Fax: 775-686-2660</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		Email: nancy@shoenbergerand shoenberger.com<mailt o:nancy@shoenbergera ndshoenberger.com>					
SER0119204	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0119204	Overgrown vegetation surrounding house. Encroaching onto sidewalks and surrounding properties. Fire hazard. Blight to neighborhood.	9110 Red Baron Blvd, Reno, NV 89506	Open	Code Enforcement	2026-02-22 19:17:50	
SER0119206	Service Request - Nuisance, Not Otherwise ListedSER0119206	(3) big potholes located in parking lot at the entrance on both sides of the entrance when entering from N McCarran in between (Jack N the box and Chase Bank)	10500 N McCarran Blvd, Reno, NV 89503	Open	Code Enforcement	2026-02-22 21:09:46	
SER0119223	Service Request - Junk Vehicle on Private PropertySER0119223	This property has an overflow of unregistered vehicles, the property is filled with debris and junk.	1645 Harold Dr, Reno, NV 89503	Closed	Code Enforcement	2026-02-23 08:13:35	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119228	Nuisance from Business - 420 Valley RdSER0119228	Per vm: "Hey guys, this is Ben Guzman, 420 Valley Road and I got this Alleyway behind my studio apartment building that it's there's Club underground which is like an event venue is putting on events there and they're overflowing the parking in this Alleyway. That's, you know, between behind their building and behind 420 Valley in this Alleyway and I have pictures and I'm going to go online here and submit the pictures but this they're overflowing the parking and the pictures for from the last occurrence and they're having an event tonight, and I've warned them not to overload, the parking In multiple ways, document email posted the note on the door commented on their social media, not to do it and I'm just looking for a little help, possibly tonight or whatever. I did call the police department. And I was sergeant, said she would swing by there	507 East 4Th Street, Reno, NV 89512	Closed	Code Enforcement	2026-02-23 08:33:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		and see what's going on. Later this evening but she let me know. She told me to call bringing our direct to and I'm just doing a little preemptive call or submitting it online to Get this ball rolling so we can stop this overflow parking because it's like a hazardous situation. All right. I appreciate it 9166189312. Thank you."					
SER0119251	Flooding/Two Weeks - 700 E Peckham Apartment 253SER0119251	The reporting party is advising that the apartment has been flooding for two weeks. It is spreading into other bedrooms. There is now a strong odor. Yahir Carrillo, 775-772-6245	700 E Peckham Ln, Reno, NV 89502	Open	Code Enforcement	2026-02-23 09:19:58	
SER0119260	Service Request - Homeless Concerns on Private PropertySER0119260	Trespassing/ camping in abandoned home	348 1/2 Wheeler Ave, Reno, NV 89502	Open	Code Enforcement	2026-02-23 09:32:50	
SER0119261	9395 Baypoint Ct- sidewalkSER0119261	The reporting party advises that the sidewalk has not been cleared of snow and ice	9395 Baypoint Ct, Reno, NV 89523	Closed	Code Enforcement	2026-02-23 09:36:29	
SER0119271	Service Request - Homeless Concerns on Private PropertySER0119271	Trespassing/camping in private property	433 Holcomb Ave, Reno, NV 89502	Closed	Code Enforcement	2026-02-23 10:07:43	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119272	Nuisance on Private Property - 501 W 1st StSER0119272	The reporting party is advising that the trash room has been locked for over two weeks. The trash is piling up and it smells. The reporting party would not leave a name or number.	501 W 1st St, Reno, NV 89503	Closed	Code Enforcement	2026-02-23 10:10:32	
SER0119305	1601 N Virginia - Ice build up SER0119305	775-675-8447 The reporting party advises that there is an issue with the rain gutters, that is causing a large amount of ice to build up on the strairs. The issue is taking place in multiple areas throughout the common places	1601 N Virginia St, Reno, NV 89503	Open	Code Enforcement	2026-02-23 12:13:36	
SER0119326	Homeless in Orr Ditch SER0119326	2889 Northtowne Ln-homeless in the ditch behind Wendy's	2889 Northtowne Ln, Reno, NV 89512	Open	Code Enforcement	2026-02-23 14:27:16	
SER0119333	JenniferSER0119333	Please see attached proof of cockroach infestation. My phone number is 775-378-9922 for further information and follow up. I appreciate your assistance. How do I go about being reimbursed for the food and clothing I have had to discard due to this?		Open	Code Enforcement	2026-02-23 14:39:04	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119342	Service Request - Homeless ConcernsSER0119342	Large amounts of trash broken windows drug paraphernalia	330 E Liberty St, Reno, NV 89501	Open	Code Enforcement	2026-02-23 15:27:24	
SER0119352	Service Request - Building - Vacant/Blighted/UnsecuredSER0119352	City walk - Occupied RV that was previously reported on McDonalds property is now on the dollar tree property along with a white occupied vehicle. Photos attached.	2424 Oddie Blvd, Reno, NV 89512	Closed	Code Enforcement	2026-02-23 15:48:00	
SER0119375	Service Request - Building Without a PermitSER0119375	Interior remodeling to convert ADU at the SW corner of the property into housing for migrant visa workers that are hired by All Seasons Lawn & Landscape. Unsanitary and dangerous living conditions due to on-site storage of hazardous materials, paint, broken vehicles which leak oil and agricultural chemicals that are used by All Seasons Lawn & Landscape, Grasshopper Pest Control and Painting Pros.	645 Twin Lakes Dr, Reno, NV 89523	Open	Code Enforcement	2026-02-24 00:58:18	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119408	Nuisance on Private Property - 1855 Selmi DrSER0119408	The reporting party is advising that all the poop stations are overflowing and all over the lawn area. The trash bins are also over filled on the top of the property. This has been overfilled for three months, no Waste Management pickups. There are furniture and appliances by the dumpster. This is happening throughout the whole property. The reporting party did not want to leave the name and number. I provided the reporting party a 14-day notice form and to call back if they want an update. They did not want to fill it out.	1855 Selmi Dr, Reno, NV 89512	Closed	Code Enforcement	2026-02-24 09:45:53	
SER0119411	Homeless Concerns - 1025 N Hills BlvdSER0119411	There is one gentleman, older, in his 70's, white t-shirt, jeans, and he is in front of burger king with a lot of items and shopping carts.		Closed	Code Enforcement	2026-02-24 10:00:21	
SER0119412	Shopping Carts - 1025 N Hills Blvd/502-120-20SER0119412	There are multiple shopping carts in the field behind the burger king at 502-120-20.	1025 N Hills Blvd, Reno, NV 89506	Open	Code Enforcement	2026-02-24 10:01:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119418	APN 007-283-17SER0119418	The reporting party advises that J Resort is stockpiling equipment without permits on this vacant parcel, which is creating issues with dirt and mud on the street and an eyesore for the residents at the The Belvedere Towers	393 N Arlington Ave, Reno, NV 89503	Open	Code Enforcement	2026-02-24 10:13:24	
SER0119421	Service Request - Homeless Concerns on Private PropertySER0119421	Homeless encampment	25 La Rue Ave, Reno, NV 89509	Open	Code Enforcement	2026-02-24 10:20:39	
SER0119436	No elevator - 3245 Clover Way SER0119436	The reporting party is advising that at 3245 Clover Way building 4 has not had a working elevator in two weeks. This is a senior living complex. Maintenance is not fixing it and closing out requests as "canceled". Management has not had anyone on the property to fix it. Management is in building 1.	3245 Clover Way, Reno, NV 89509	Open	Code Enforcement	2026-02-24 11:12:12	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119451	Service Request - Nuisance, Not Otherwise ListedSER0119451	A male German Shepherd dog has been barking incessantly every day, usually at night from approximately 7pm to 10pm. The dog's barking habit is non-stop for as long as an hour or so, then stops for a couple minutes, then continues to bark off-and-on essentially non-stop throughout the night.	1995 McCloud Ave, Reno, NV 89512	Closed	Code Enforcement	2026-02-24 11:51:34	
SER0119457	Homeless Concerns on Private Property - 039-170-24SER0119457	The reporting party is advising that there is a large homeless encampment at 039-170-24.	5200 Summit Ridge Dr, Reno, NV 89523	Open	Code Enforcement	2026-02-24 12:14:30	
SER0119464	Nuisance on Private Property - 1482 Kate Ln SER0119464	Per vm: "Hi, we're calling about, 1482, Kate Lane, 1482 Kate and they just have a whole bunch of trash household articles garbage in their front yard. So, thank you for your help."	1482 Kate Ln, Reno, NV 89506	Open	Code Enforcement	2026-02-24 12:29:20	
SER0119466	Service Request - Homeless ConcernsSER0119466	Homeless encampments across the river next to the parking lot for the ballpark apartments. They are below the cement wall.	1 Museum Dr, Reno, NV 89502	Open	Code Enforcement	2026-02-24 12:46:02	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119472	Service Request - Debris on Private PropertySER0119472	A couch has been near the sidewalk for weeks and now a love seat joined it a few days ago. There's also a pallet leaning on the fence. Not to mention a folding chair near the building and a shopping cart on the sidewalk.	690 Denslowe Dr, Reno, NV 89512	Open	Code Enforcement	2026-02-24 13:12:37	
SER0119474	No Trash Service at 1930 TawleedSER0119474	Trash has not been picked up or put out for pick up for many weeks. It is attracting rodents. They have trash piled up on the side of the house, behind the gate. Asked if the City could contact WM to see/verify that trash services were not done at this address?	1930 Tawleed Rd, Reno, NV 89521	Open	Code Enforcement	2026-02-24 13:47:30	
SER0119499	Dog Feces Issues - 5200 Summit Ridge DrSER0119499	The reporting party is advising that there is a pile of dog feces that is never picked up between the building 24 and 25. It is on the pebbles and the lawn. It is bringing an odor. Was referred over from the Health department	5200 Summit Ridge Dr, Reno, NV 89523	Closed	Code Enforcement	2026-02-24 15:55:32	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119506	Service Request - Yard issues on private propertySER0119506	Tarp on top of house for 5 weeks now blowing in the wind. Not secure. Very loud near my window. Tarp is hitting the roof of their course house not even helping if there was a leak.	8580 Sopwith Blvd, Reno, NV 89506	Open	Code Enforcement	2026-02-24 19:53:07	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119512	Service Request - Nuisance, Not Otherwise ListedSER0119512	Next-door apartment building's tenant continuously and frequently throws his trash over his patio fence into the yard of my rental property at 409 Grand Canyon Blvd. My own tenant habitually picks up the neighbor's trash and disposes of it. This habitual littering onto my property has been occurring for over two months. There is a Door Dash receipt that was found among the neighbor's trash and indicates name as "Robert B." The neighboring building is 405 Grand Canyon Blvd. The litterbug lives in the first floor apartment, front right-hand corner when you are looking at the building from the street. It is the closest unit to the yard at my property at 409 Grand Canyon.	405 Grand Canyon Blvd, Reno, NV 89502	Open	Code Enforcement	2026-02-24 21:50:20	
SER0119535	Service Request - Shopping Cart AbatementSER0119535	1 walmart shopping cart on north side of bldg	3710 Grant Dr, Reno, NV 89509	Open	Code Enforcement	2026-02-25 09:08:41	
SER0119536	Service Request - Shopping Cart AbatementSER0119536	1 walmart shopping cart in parking lot of Roberto's		Open	Code Enforcement	2026-02-25 09:09:51	


Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119538	Service Request - Shopping Cart AbatementSER0119538	1 shopping cart on sidewalk on west side of sb Virginia	4175 S Virginia St, Reno, NV 89502	Open	Code Enforcement	2026-02-25 09:10:50	
SER0119539	Service Request - Shopping Cart AbatementSER0119539	4 shopping carts on south side of the north bus stop	4590 South Virginia Street, Reno, NV 89502	Open	Code Enforcement	2026-02-25 09:12:57	
SER0119541	Service Request - Shopping Cart AbatementSER0119541	1 walmart shopping cart at south side of Baker/Redfield		Open	Code Enforcement	2026-02-25 09:25:41	
SER0119543	Service Request - Shopping Cart AbatementSER0119543	3 shopping carts at north side of wire fence of apartment buildings on east side of Baker	4242 Baker Ln, Reno, NV 89509	Open	Code Enforcement	2026-02-25 09:26:51	
SER0119544	Service Request - Shopping Cart AbatementSER0119544	1 shopping cart on east side of nb Lakeside. Just south of the Chevron gas station	3620 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-02-25 09:28:03	
SER0119561	Rental Issues - Truckee River Terrace/501 W 1st StSER0119561	The reporting party is advising that there are fire violations, all laundry units are down, ceilings are torn down, no power in some units, all the alarm buttons don't work in the elevators, there was a fire and now there is smoke damage. Main area carpets are different colors and elevations. There is a 6 inch gap by the elevators. They had painter tape over it before (this is on the 4th floor).	501 W 1st St, Reno, NV 89503	Open	Code Enforcement	2026-02-25 10:13:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119562	Service Request - Traffic Obstructions (line of sight/tree obstructing signs)SER0119562	New owner/tenant of building put up a barricade to cross over to the other buildings	12035 Moya Blvd, Reno, NV 89506	Open	Code Enforcement	2026-02-25 10:17:10	
SER0119571	Service Request - Homeless Concerns on Private PropertySER0119571	Homeless individuals leaving stuff on the sides of the liquor store, they either are at the church of the liquor store sleeping.		Open	Code Enforcement	2026-02-25 10:33:15	
SER0119581	Service Request - Homeless ConcernsSER0119581	3 homeless encampments	855 Mill St, Reno, NV 89502	Open	Code Enforcement	2026-02-25 11:06:08	
SER0119583	Homeless Encampment on Private Property - 700 S Wells AveSER0119583	The reporting part is advising that there are three tents in the drive through at 700 S Wells Ave.	700 S Wells Ave, Reno, NV 89502	Closed	Code Enforcement	2026-02-25 11:20:08	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119584	Property Manager Negligence - Lack of Essential ServiceSER0119584	<p>Hello,</p> <p>I'm sending this email to report multiple issues occurring at the property I am currently a tenant at.</p> <p>The property is located at 920 Evans Avenue, 89512. Reno, Nevada. The name of the apartment building is HERE Reno.</p> <p>The exterior door lock for my apartment has been non-functional since February 19, 2026. Neither my roommate nor I can access the apartment unit without intervention of the leasing office. We made this issue clear to them on the 19th, then 48 hours ago I sent an email requesting it be fixed immediately. I have not received any clear communication from the property manager on when this may be fixed. (THIS IS MY MAIN CONCERN, AS I CANNOT ACCESS MY UNIT MYSELF, GOING ON ALMOST A</p>	920 Evans Ave, Reno, NV 89512	Closed	Code Enforcement	2026-02-25 11:23:33	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>WEEK). From my knowledge, there is at least one other unit in the building experiencing the same issue.</p>					
		<p>My apartment number is unit 529.</p>					
		<p>There are other issues at the property as well, none are essential services however. I will list these below.</p>					
		<p>- Security doors on 2/3 stairwells do not close by themselves, leaving unfettered access into the building through the parking garage. The other stairwell security door is broken off of its hinges, propped up in the stairwell. This door could easily fall and injure someone walking past it. Has been in that state for at least 3 months.</p>					
		<p>- Water in the hot-tub is green, leaving it unsafe to use. The hot-tub has been like that for nearly a month.</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		<p>- Water filter in the water fountain next to the recreation room in the building has been bad for weeks, dispensing water unsafe for consumption.</p> <p>The property manager has shown absolutely no initiative in getting any of these issues fixed, creating unsafe living conditions for everyone in this building. I would greatly appreciate attention into this matter, especially the broken lock, as I have no way to repair it myself.</p> <p>My contact information is below. I'm a full time student, so I may not be able to answer phone calls immediately. I will also attach the email sent to the property regarding fixing the lock, which I have received zero response on.</p> <p>Thank you for your attention to this matter.</p> <p>Nate Miller Email: Natemiller9128@gmail.c</p>					

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
		om Phone: 503-936-2882 Apt # 529					
							
SER0119585	3500 Kietzke Ln - Multiple CartsSER0119585	There are multiple shopping carts along the sidewalk and street.	3500 Kietzke Ln, Reno, NV 89502	Closed	Code Enforcement	2026-02-25 11:25:25	
SER0119595	TrashSER0119595	This pile of trash has been on the side of the house at 5431 Daybreak Dr in northwest Reno for at least a month. Out of town landlord obviously does not know their tenant left a mess. Please get it cleaned up	5431 Daybreak Dr, Reno, NV 89523	Closed	Code Enforcement	2026-02-25 12:13:14	
		Sent from the all new AOL app for iOS					
SER0119602	Service Request - Building - Vacant/Blighted/UnsecuredSER0119602	Multiple homeless people camping behind the SPCA thrift store. They are located between the thrift store and Columbia Bank.	75 E Moana Ln, Reno, NV 89502	Open	Code Enforcement	2026-02-25 13:03:01	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119623	6000 PlumasSER0119623	At 6000 Plumas I've identified 12 trees around the perimeter that are dead and need to be removed. I've attached a map of all of the dead trees that need to be removed. Let me know if there's any questions or if anyone would like to walk the site.	6000 Plumas St, Reno, NV 89519	Open	Code Enforcement	2026-02-25 14:44:23	
SER0119651	Service Request - Nuisance, Not Otherwise ListedSER0119651	Noise complaint. The new owners of 9498 Double R Blvd. Suite A have not been able to get the alarm service turned off, and the prior tenant, New Dawn, and the fire system company, Pye-Barker have not been cooperative. It has been disturbing our business, Southtown Family Therapy since January 1, 2026.	9498 Double R Boulevard, Reno, NV 89521	Open	Code Enforcement	2026-02-25 18:54:16	
SER0119688	500 S Center- Homeless SER0119688	011-193-24- Homeless camp being built on this vacant parcel	500 S Center St, Reno, NV 89501	Open	Code Enforcement	2026-02-26 10:06:10	
SER0119698	Service Request - Building - Vacant/Blighted/UnsecuredSER0119698	Busted water pipe, leaking water	837 W 5th St, Reno, NV 89503	Closed	Code Enforcement	2026-02-26 10:40:55	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119699	Junk/Trash on Private Property - 780 Mill StSER0119699	The reporting party is advising that there is trash all over the back of the building at 780 Mill St. It is all over the back and alleyway. The tenants don't close their trash bags or bins which causes trash to fly everywhere. I goes into the City Street. There is also trash all over the property and overgrown weeds.	770 Mill St, Reno, NV 89502	Open	Code Enforcement	2026-02-26 10:46:40	
SER0119719	Service Request - Nuisance, Not Otherwise ListedSER0119719	I informed the board of directors on Feb 3 2026 (via email) that there are high voltage electrical panels in the community that are not properly secured against unauthorized entry. The board responded that they will review the issue at the Feb 17 meeting. The panels remain unsecured as of this date.	7201 Blue Falls Cir, Reno, NV 89511	Open	Code Enforcement	2026-02-26 12:04:56	
SER0119723	Watkins/Trainer-Shopping carts SER0119723	The reporting party advises there are three walmart shopping carts abandoned near this address, but on Watkins	1699 Watkins Way, Reno, NV 89512	Closed	Code Enforcement	2026-02-26 12:10:19	
SER0119731	Shopping Carts - 4195 W 7th St SER0119731	There are 12 shopping carts at 4195 W 7th St. Mostly Walmart, all empty.	4195 W 7th St, Reno, NV 89503	Closed	Code Enforcement	2026-02-26 12:47:25	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119750	1318 SandyhillSER0119750	The resident of 1318 had landscaped done and they are washing the min into the drain. Please send an inspector. Sent from my iPhone	1318 Sandyhill Ln, Reno, NV 89523	New	Code Enforcement	2026-02-26 14:48:29	
SER0119760	6822 Enchanted Valley- Weeds SER0119760	The reporting party advises that the front yard is filled with weeds	6822 Enchanted Valley Dr, Reno, NV 89523	Open	Code Enforcement	2026-02-26 15:19:35	
SER0119764	365 Raffetto- General Code concerns SER0119764	775-224-1447 365 Raffetto Dr- The reporting party is requesting an inspection of this property. He rents a room in this house. The owner is elderly. She is also a horder. There is a large amount of items in the house, and the inside is so bad that mushrooms are growing inside the house.	365 Raffetto Dr, Reno, NV 89512	New	Code Enforcement	2026-02-26 15:30:39	
SER0119767	550-650-01- Litter in washSER0119767	APN 550-650-01- large amount of debris, litter, cardboard in the wash area.		New	Code Enforcement	2026-02-26 15:35:48	
SER0119781	Service Request - Nuisance, Not Otherwise ListedSER0119781	the entire building is infested with cockroaches and rats and mice - both buildings	755 Kuenzli St, Reno, NV 89502	New	Code Enforcement	2026-02-26 16:50:54	

Number	Case	Description	Location	State	Assignment group	▲ Created	Ward number
SER0119789	Service Request - Rental Property IssuesSER0119789	Code violations were not completed on the last complaint. Zero pest control. Common area window source of pests. See attached photos. Window was opened today and is still open tonight. I found a bug in my shower a few days ago. There is no forced heat in here and this window is consistently opened right next to my door in low temperatures and is sometimes left open all night. I received a non renewal of my lease after the last code complaints. My landlord has failed mediation. Reduced services and did not respond to the oven issue for almost 3 weeks and tried to make me wait over 50 days for a repair. The common areas have degraded again because there is zero cleaning unless forced by the city.. See photos. Unable to contact the landlord due to continued harassment. The broker is the registered agent for the parcel owner.	651 Elko Ave, Reno, NV 89512	New	Code Enforcement	2026-02-26 21:44:50	