




C I T Y O F
RENO
Memorandum

DATE: February 24, 2026
TO: Mayor and Council
THROUGH: Jackie Bryant, City Manager 
FROM: Ashley D. Turney, Assistant City Manager
DEPT: City Manager's Office
SUBJECT: Parking Program Updates – January 2026

This memo shall serve to update Council on the Parking Program since the last memo to Council, dated January 11, 2026.

Revenue Updates:

On June 20, 2025, the City of Reno reinstated access to the Nevada Department of Motor Vehicle's registered owner data after nearly 10 months, enabling staff to obtain addresses for unpaid parking citations.

Parking Revenue and tickets paid to date are as follows:

- June 20, 2025-December 31, 2025: 15,655 parking tickets paid totaling \$530,534.89 in fines and fees.
- January 1-January31, 2026: 1,295 parking tickets paid totaling \$48,746.21 in fines and fees.
- The total amount collected since reinstating access to the registered owner data is: **\$579,281.10.**

Staff will continue to monitor revenue collections on a weekly basis, and unpaid citations may be sent to collections if payments are not remanded.

Adjudication:

Council has requested information regarding parking ticket appeals (adjudication). RMC 6.30.080 requires a respondent to either admit an infraction by paying the civil fine or deny liability and request a hearing, with the burden on the respondent to prove any defense. At

hearing, the Hearing Officer has discretion to dismiss the citation, reduce the assessed fine, or enter into payment arrangements in the interest of justice based on defenses such as vehicle theft, malfunctioning equipment, or emergency conditions. If liability is found and the fine is paid, the respondent may appeal the decision to Reno Municipal Court within ten days, where the matter proceeds as a civil action.

- January 1-January 31, 2026:
 - Total Original Violation Balance: \$8914.00
 - Total Violation Balance after Adjudication: \$3545.00
 - Number of Adjudications: 89

Software Updates:

For the first time, the City of Reno now has access to registered vehicle owner information from the California DMV. This will allow staff to obtain addresses for individuals with unpaid parking citations whose vehicles are registered in California.

The final setup work for Nevada DMV holds is moving forward. Currently, AIMS (software vendor) is waiting for the Department of Public Safety at the state level to process the request. Staff is also working with AIMS to develop new reports with additional metrics. Once the expanded reports are available, they will be incorporated in future memos.

IPS Meter Status:

At the November 19, 2025 City Council meeting, Council approved an agreement with IPS Group (the City's current single space meter vendor) for gateway merchant fees, and parking meter maintenance parts for a one-year term, with the option to renew up to four additional years in an amount not to exceed \$200,000. IPS also agreed to send technician support to assist with replacing solar panels and batteries for the single space meters. Technician support began the week of January 5, 2026, and is ongoing. Staff anticipates that all battery-critical meter issues will be resolved by the end of February.