



C I T Y O F  
**RENO**  
Memorandum

---

**DATE:** December 17, 2024  
**TO:** Mayor and City Council  
**THROUGH:** Jackie Bryant, Interim City Manager  
**FROM:** Kaytlin Canner, Clean and Safe Manager  
**DEPT:** City Manager's Office  
**SUBJECT:** October 2024 City Walk Outcomes

City Walks were created as an interdepartmental approach to proactively assess concerns in real-time, identify solutions, and improve the quality of life for residents. The walks also assist in expediting services to vulnerable populations. City Walks occur weekly, Monday through Thursday at 8:00 a.m.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for October 2024.

**Tuesday, October 1, with the Downtown Reno Partnership**

- Locations: River path behind Aces Stadium
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
- Outcomes:
  - 2 individuals were contacted and declined services

**Wednesday, October 2**

- Locations: Pine Street, River Rock Street, and Holcomb Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 3 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle was towed
  - 2 code enforcement cases were created due to property maintenance or nuisance concerns
    - Overgrown vegetation
  - 1 individual was contacted and declined services
  - 15 Reno Direct service requests were addressed

**Thursday, October 3, with the Downtown Reno Partnership**

- Locations: River path behind Museum Drive
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

**Tuesday, October 8, with the Downtown Reno Partnership**

- Locations: River path behind Museum Drive
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services

**Wednesday, October 9**

- Locations: Boynton Lane, Aircenter Circle, and Turbo Circle
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department



- Outcomes:
  - 6 nuisance vehicles were issued 24-hour notice postings
  - 1 individual was contacted and declined services

**Thursday, October 10, with the Downtown Reno Partnership**

- Locations: River path behind Aces Stadium
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Parks and Recreation – Park and River Rangers
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

**Monday, October 14**

- Locations: Dickerson Road, 2<sup>nd</sup> Street, and Gardner Street
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 23 Reno Direct service requests were addressed

**Tuesday, October 15, with the Downtown Reno Partnership**

- Locations: Believe Plaza, West Street Plaza, and Wingfield Park
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted
    - 1 accessed REMSA services
    - 3 declined services

**Wednesday, October 16**

- Locations: Park Street, Willow Street, and Holcomb Avenue
- Departments in Attendance:

- City Manager's Office – Clean and Safe
- Code Enforcement
- Reno Police Department
- Outcomes:
  - 2 nuisance vehicles were issued 24-hour notice postings

**Thursday, October 17, with the Downtown Reno Partnership**

- Locations: River path behind Museum Drive
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services

**Monday, October 21**

- Locations: Bible Way and Telegraph Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 4 nuisance vehicles were issued 24-hour notice postings
  - 16 Reno Direct service requests were addressed

**Tuesday, October 22, with the Downtown Reno Partnership**

- Locations: River path behind Museum Drive
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

**Wednesday, October 23**

- Locations: Clear Acre Lane, Citron Street, and Fife Drive
- Departments in Attendance:

- City Manager's Office – Clean and Safe
- Code Enforcement
- Reno Police Department

- Outcomes:
  - 1 individual was contacted and declined services
  - 3 abandoned vehicles were issued 72-hour notice postings
  - 3 nuisance vehicles were issued 24-hour notice postings

**Thursday, October 24, with the Downtown Reno Partnership**

- Locations: River path behind the Aces Stadium
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services

**Monday, October 28**

- Locations: 8<sup>th</sup> Street Park, Record Street, and 7<sup>th</sup> Street,
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park and River Rangers
  - Reno Police Department
- Outcomes:
  - 3 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings

**Tuesday, October 29, with the Downtown Reno Partnership**

- Locations: Believe Plaza, fireside alley, and AT&T walking path
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services

**Wednesday, October 30**

- Locations: Brinkby Avenue, Lymbery Street, and Isbell Road
- Departments in Attendance:
  - City Manager’s Office – Clean and Safe
  - Code Enforcement

- Reno Police Department

- Outcomes:
  - 1 individual was contacted and declined services
  - 1 nuisance vehicle was issued a 24-hour notice posting

**Thursday, October 31, with the Downtown Reno Partnership**

- Locations: Along 4<sup>th</sup> Street from Lake Street to Wells Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 1 individual was contacted and is working with the Karma Box Project to get a replacement ID
  - 2 code enforcement cases were created due to property maintenance or nuisance concerns
    - Encampments and debris on private property