

# GREENING Our Community

News from Waste Management



Fall 2020

## Recycling Contamination Education Program

Our goal is to help you recycle right, so more material is recovered for recycling, saving precious resources and combatting climate change.

Also, when you recycle right and have the appropriately sized carts, you can help reduce overfilled carts. This helps reduce litter in our streets and pollution in our storm drains, helping to keep Reno clean and green.

Only items listed on the blue lid of your recycling cart should be placed inside. Waste Management is stepping up education and monitoring efforts to prevent contamination. Customers who don't recycle right could lose the ability to participate in the program.

### HERE'S HOW IT WORKS....

- ▶ When contamination is spotted in the cart the customer will get a letter including a picture of the contamination material and a flyer listing what belongs in the recycling cart. If it's not on the list, it can't be recycled curbside.
- ▶ The first two contamination incidents will result in notification letters.
- ▶ On the third and fourth incident notifications will be accompanied by a contamination charge.
- ▶ On the fifth occurrence, the customer will get a contamination charge and a letter informing them they have lost their option to participate in the program for one year. The recycling cart is then removed.
- ▶ In addition to helping the area meet diversion goals, recycling right allows customers to get significantly more disposal space for the same price. Customers are not required to participate in the recycling program but choosing not to participate will not reduce your bill.

Download a recycling guide for your home at [Reno.wm.com](http://Reno.wm.com)

## RECYCLING RULES

- 1 RECYCLE ALL BOTTLES, CANS AND PAPER**
- 2 KEEP ITEMS CLEAN & DRY**
- 3 NO PLASTIC BAGS**

Place only these items in your Blue lid cart.  
No liquid, food residue or plastic bags please.



**PLASTICS #1 & #2**  
Water bottles, milk jugs  
& laundry detergent  
containers



**FOOD & BEVERAGE  
CONTAINERS**  
Aluminum cans &  
food cans



**GLASS**  
Bottles, Jars



**PAPER**  
Paper, newspaper,  
paperboard, magazines



**FLATTENED CARDBOARD  
& PAPERBOARD**  
Flatten all boxes  
(do not bundle/tie up)

**NO Hazardous Waste, Yard Waste, Animal Waste, Window Glass, Diapers, Mirrors, Ceramics, Clothing, Napkins, Carpet, Food Waste, Pizza Boxes, Tissue Paper, Light Bulbs, Wood, Liquids, Electronic Waste, Berry Containers, Foam Cups or Packing Materials**

**Customer Service**  
(775) 329-8822  
(800) 637-8648  
[csnevada@wm.com](mailto:csnevada@wm.com)

**Office Address**  
100 Vassar St.  
Reno, NV 89502  
Monday-Friday • 8 a.m. – 5 p.m.





## Use Your Excess Waste Stickers for Holiday Trash



Use care when disposing of your holiday tree. When your tree is placed top down inside of your cart, the branches can expand and prevent it from being dumped into the truck. Please make sure branches and limbs are packed loosely enough to fall out when the cart is emptied.

You can also use your excess waste stickers for disposal of holiday trash and Christmas trees. Each sticker is good for the collection of one bag, box or bundle (4'x4'x4' and less than 50lbs) of material.

## Too Much for Curbside Collection?

Reno customers can dispose of one standard pickup truck load of waste (or 4 tires) at the transfer station four times per year at no additional cost. Transfer stations are located at 13890 Mt. Anderson Street and 1390 E. Commercial Row in Reno.



Customers must show a recent trash bill or have identification that matches the service address on their bill and be current in their payments. Dumps made on behalf of another customer require a permission form which is available at [Reno.wm.com](http://Reno.wm.com).

## Keep the Lid on Litter

Trash and Recycling should fit securely inside your cart with the lid completely closed.

Excess materials in cart may contribute to windblown litter, attract scavenging animals or fall out of the cart onto the ground or truck as it is being lifted and emptied. Excess material piled above the rim of the cart may also result in overage charges.

If you regularly have excess material, a larger cart or additional cart could be the solution. Call (775) 329-8822 for more information about the best service option for your home.

## Caring for the Community

The COVID-19 pandemic has had immediate and long reaching impacts on our community.

Through the continuously evolving health response and economic changes, Waste Management has remained committed to the safety and wellbeing of our community and our employees. Through it

all, we appreciate your patience, understanding and support for the drivers who have stayed on route in your neighborhood.

Despite this year's economic challenges, we've kept our commitments to support local nonprofits that enrich our lives. Here are just a few of the community organizations we are supporting in 2020.



Terry Lee Wells Discovery Museum	\$2,000
Girls on the Run	\$1,000
Reno Earth Day	\$2,000
Truckee Meadows Earth Day	\$3,000
Reno Works	\$25,000
American Heart Association	\$7,500
Kate Smith Elementary School	\$6,200
Hope Springs	\$6,000
Hunsberger Elementary	\$3,500
Communities in Schools	\$2,500
Northern Nevada Dozers & Dirt	\$1,500
Boys & Girls Club of Truckee Meadows	\$2,000
Keep Truckee Meadows Beautiful	\$20,000
High Sierra Industries	\$2,500
City of Reno Solar Compactors	\$52,000