

## **Animal Resistant Cart Service**

The City of Reno authorized Waste Management to expand its animal resistant container service. In December 2013, the City approved a modification to the Residential Franchise Agreement Scope of Services and Rates to include two options for monthly animal resistant cart service: a rate for curbside service over and above the standard service rate, and a rate for side yard service over and above the standard service rate.

At that time, customers were required to purchase their own animal resistant cart from Home Depot, Lowe's or a third party vendor, and pay the standard base rate for the cart size option chosen, plus the applicable charge for animal resistant cart service. A list of animal resistant carts that meet Waste Management, Nevada Department of Wildlife and Washoe County Health District specifications can be found at <https://www.reno.gov/community/sustainability/recycle>.

The rates as of July 1, 2018 for service in which the customer provides their own animal resistant cart are:

**Options for monthly animal resistant cart service for carts that require manual operation over and above the standard service rate:**

- Animal resistant cart **curbside** service for \$7.13 per month. Drivers must exit the vehicle, open a latch, and empty the animal resistant cart.
- Animal resistant cart **side yard** service for \$12.88 per month. Side yard service requires drivers to retrieve and return the animal resistant cart to the side of a customer's house.

## **Waste Management Can Now Provide Animal Resistant Carts**

Waste Management is now able to provide carts as a service to Reno's residential customers. The monthly rate will include carts and service for a 96-gallon animal resistant cart and a 96-gallon recycling cart.

The City Manager implemented the following changes to the residential franchise agreement starting on July 1, 2018:

**Expand the definition of "Containers" to:**

*"Containers"* means carts, bins, and drop boxes or other containers provided by contractor and identified on the scope of services for use to provide collection services, including animal resistant containers approved by the Health Authority that as a result of its construction and/or design makes the contents of the container inaccessible to animals such as but not limited to dogs, bears, coyotes and raccoons.

**Modify Residential Franchise Agreement Scope of Services and Rates** to add a monthly subscription fee for approved animal resistant cart provided by Waste Management. Waste Management purchases two types of carts, each requiring a separate rate:

- Carts that require manual operation, establish a rate of \$26.41 per month for service at the curb. For side yard service there is an additional monthly fee of \$12.88.
- Carts that allow for automated operation, establish a rate of \$23.45 per month for service at the curb. For side yard service there is an additional monthly fee of \$12.88.

Customers subscribing to animal resistant cart service will be required to return the standard cart to Waste Management.

To further reduce nuisances, customers subscribing to animal resistant cart service are asked to thoroughly remove all food contaminants prior to placing recyclable materials in recycling cart, or to place food contaminated recyclables in the animal resistant cart.