

INTRODUCING SINGLE-STREAM RECYCLING

The new and improved way to recycle.

Select your carts by Oct. 31, 2013

Waste Management of Nevada's new Single-Stream Recycling Program is easy and convenient. Reno customers will experience the ease of placing all acceptable recyclable materials into a single cart and their waste in a trash cart.



35-gallon trash cart &
64-gallon recycling cart
\$13.85/per mo.
\$12.37/per mo. Senior Rate



35-gallon trash cart &
96-gallon recycling cart
\$14.28/per mo.



64-gallon trash cart &
96-gallon recycling cart
\$15.33/per mo.



96-gallon trash cart &
96-gallon recycling cart
\$16.97/per mo.

Visit Reno.wm.com to select your carts by Oct. 31, 2013.

Frequently Asked Questions

What is Single-Stream Recycling?

Single-Stream Recycling allows customers the ease and convenience of placing all acceptable recyclable materials into a single cart (customers will also have a cart for their trash). This enhanced recycling program decreases the amount of trash generated and increases the diversion/recycling rate. Each residential customer will be provided a cart for recyclable materials (a green cart with a blue lid) in addition to their waste cart (green cart with a green lid) for trash.

Why is Single-Stream Recycling being implemented?

Reno residents have been asking for Single-Stream for several years. As a result, on Nov. 7, 2012, the Reno City Council approved the Single-Stream Recycling program to make recycling easy and convenient for the residents and to increase recycling within the city.

Will Waste Management provide the Single-Stream Recycling cart?

Yes, Waste Management will deliver the Single-Stream Recycling carts to customers in January 2014. There are two Single-Stream Recycling cart sizes available for customers, 64-gallon and 96-gallon.

What if I do not select my carts?

Customers who currently own their own 32-gallon container, will receive a 35-gallon Waste Management trash cart and a 64-gallon Waste Management recycling cart. For customers who currently have a 96-gallon cart, they will receive a 96-gallon recycling cart and they will keep their 96-gallon trash cart.

Do I have to use a Waste Management Single-Stream Recycling and trash cart? Can I use my own carts?

The new franchise agreement with the City of Reno requires that all customers use Waste Management's trash and recycling carts. Customers will no longer be able to use their own carts.



Frequently Asked Questions (continued)

Can I opt out of the Single-Stream Recycling program?

All customers will be billed for recycling, regardless if they use their Single-Stream cart or not. However, participation is not mandatory.

How long have Reno residents been recycling?

In 1991, Reno City Council adopted mandatory recycling for residents as a result of a state recycling mandate. For the past 22 years, Reno residential customers have been able to participate in the crate recycling program.

Have I been billed for recycling since 1991, even if I don't recycle?

Yes, since 1991, all Reno residents have been billed for recycling, even if they don't participate in the program.

What recyclable items will be acceptable with the new program?

Customers will be able to recycle much more with the new program. The acceptable recyclable materials include: paper, newspaper, magazines, junk mail, glass bottles, glass jars, aluminum cans, steel cans, plastics #1-7 (look at the bottom of the container or bottle to determine the recyclable number), cardboard, chipboard and paperboard.

How often will my recycling be picked up once the Single-Stream Recycling Program is implemented?

Recycling will continue to be picked up every other week.

When will Single-Stream Recycling be implemented in my neighborhood?

Carts will be delivered to customers throughout the month of January 2014. Customers will begin using their Single-Stream Recycling cart on their first recycling service day in February 2014. Until their first recycling service date in February, customers are encouraged to continue to use their yellow and green recycling crates.

What if I want a smaller trash cart than the one I currently have?

When customers visit Reno.wm.com to select their cart sizes, they can select from one of the four options. Three of the options offer smaller trash carts than the current 96-gallon trash cart a majority of the customers use.

What if I have extra waste that won't fit into my trash cart?

Once Single-Stream Recycling is implemented in February 2014, all waste and recyclables must be placed within the carts. If excess waste is generated, customers can place a 32-gallon bag (not to exceed 50 lbs) at the curb with one of the 20 stickers they will receive annually for free excess waste collection. Customers will receive their 20 stickers in January 2014. Additional stickers can be purchased. If customers have excess yard waste, they may consider adding another trash cart to their service. Customers may call customer service at 775-329-8822, to add another cart to their service or to purchase more stickers.

Does that mean I can no longer place seven bags at the curb each week?

Yes, if excess waste is generated, customers can place a 32-gallon bag at the curb with one of the 20 stickers they will receive annually for free excess waste collection.

Will I have free access to the Transfer Station?

City of Reno residential Waste Management customers who are current with their bill may dispose of one standard pick-up truck with municipal solid waste four times a year at no cost. Customers may utilize this service any day and time during normal business hours. Customers may begin utilizing this program in January 2014.

What are the benefits to Single-Stream Recycling?

Fully containerized operations provide for increased sanitation, neighborhood beautification, improved worker safety, fewer recycling thefts and ease of use for the customer.

After my first Single-Stream Recycling service date in February 2014, what do I do with my yellow and green recycling crates?

Customer should place their yellow and green recycling crates inside their Single-Stream Recycling cart. If there isn't room, please place them to the side of your Single-Stream Recycling cart.

How do I select the recycling and trash cart size?

There are three ways to select the carts: (1) visit Reno.wm.com (2) call customer service at 775-329-8822 or (3) visit the Waste Management office at 100 Vassar St., Reno, NV.